

Reading Rooms Reading rooms are open to the public in the Office of the Secretary and in the ITC National Library

of International Trade and the ITC law library.

For further information, contact the Secretary, United States International Trade Commission, 500 E Street SW., Washington, DC 20436. Phone, 202-205-2000. Internet, www.usitc.gov.

UNITED STATES POSTAL SERVICE

475 L'Enfant Plaza SW., Washington, DC 20260-0010
Phone, 202-268-2000. Internet, www.usps.gov.

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Vice Chairman of the Board
Secretary of the Board
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[For the United States Postal Service statement of organization, see the *Code of Federal Regulations*, Title 39, Parts 221–226]

The United States Postal Service provides mail processing and delivery services to individuals and businesses within the United States. The Service is committed to serving customers through the development of efficient mail-handling systems and operates its own planning and engineering programs. It also protects the mails from loss or theft and apprehends those who violate postal laws.

The Postal Service was created as an independent establishment of the executive branch by the Postal Reorganization Act (39 U.S.C. 101 *et seq.*), approved August 12, 1970. The United States Postal Service commenced operations on July 1, 1971.

The Postal Service has approximately 776,000 career employees and handles about 207 billion pieces of mail annually. The chief executive officer of the Postal Service, the Postmaster General, is appointed by the nine Governors of the Postal Service, who are appointed by the President with the advice and consent of the Senate for overlapping 9-year terms. The Governors and the Postmaster General appoint the Deputy Postmaster General, and these 11 people constitute the Board of Governors.

In addition to the national headquarters, there are area and district offices supervising approximately 38,000 post offices, branches, stations, and community post offices throughout the United States.

Activities

In order to expand and improve service to the public, the Postal Service is engaged in customer cooperation activities, including the development of programs for both the general public and major customers. The Consumer Advocate, a postal ombudsman, represents the interest of the individual

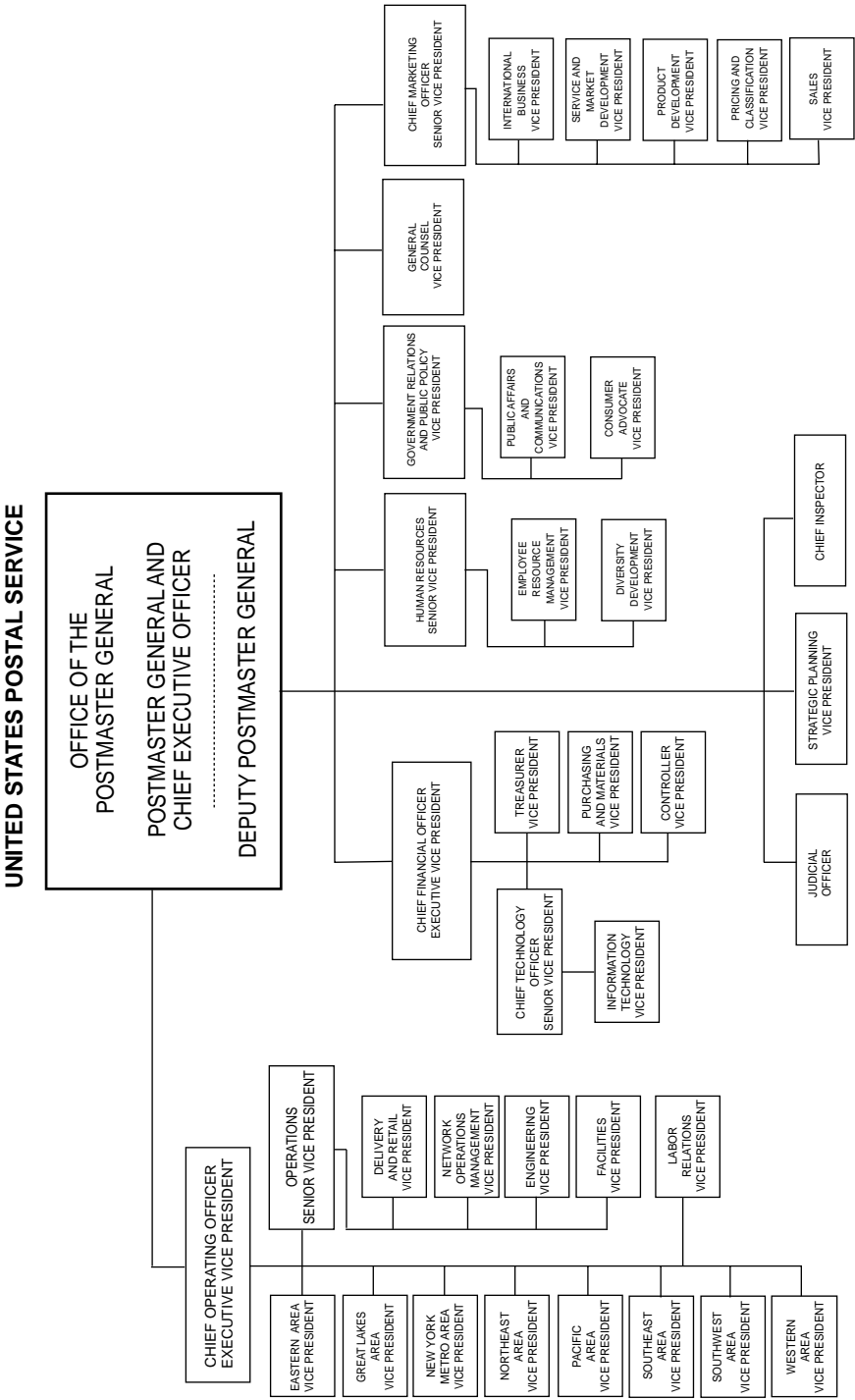
mail customer in matters involving the Postal Service by bringing complaints and suggestions to the attention of top postal management and solving the problems of individual customers. To provide postal services responsive to public needs, the Postal Service operates its own planning, research, engineering, real estate, and procurement programs specially adapted to postal requirements, and maintains close ties with international postal organizations.

The Postal Service is the only Federal agency whose employment policies are governed by a process of collective bargaining under the National Labor Relations Act. Labor contract negotiations, affecting all bargaining unit personnel, as well as personnel matters involving employees not covered by collective bargaining agreements, are administered by Labor Relations or Human Resources.

The U.S. Postal Inspection Service is the Federal law enforcement agency which has jurisdiction in criminal matters affecting the integrity and security of the mail. Postal Inspectors enforce more than 200 Federal statutes involving mail fraud, mail bombs, child pornography, illegal drugs, mail theft, and other postal crimes, as well as being responsible for the protection of all postal employees. Information on the Postal Inspection Service is available on the Internet at www.usps.gov/postalinspectors.

Postal Inspection Service—United States Postal Service

| Division | Address | Telephone |
|--------------------|--|--------------|
| Florida | 6th Fl., 3400 Lakeside Dr., Miramar, FL 33027–3242 | 954–436–7200 |
| Gulf Coast | P.O. Box 1276, Houston, TX 77251–1276 | 713–238–4400 |
| Michiana | P.O. Box 330119, Detroit, MI 48232–6119 | 313–226–8184 |
| Mid-Atlantic | P.O. Box 3000, Charlotte, NC 28228–3000 | 704–329–9120 |



Postal Inspection Service—United States Postal Service—Continued

| Division | Address | Telephone |
|------------------------------|---|--------------|
| Midwest | 1106 Walnut St., St. Louis, MO 63199-2201 | 314-539-9300 |
| New York Metro | P.O. Box 555, New York, NY 10116-0555 | 212-330-3844 |
| North Jersey/Caribbean | P.O. Box 509, Newark, NJ 07101-0509 | 973-693-5400 |
| Northeast | 425 Summer St., Boston, MA 02210-2214 | 617-556-4400 |
| Northern California | P.O. Box 882528, San Francisco, CA 94188-2528 | 415-778-5800 |
| Northern Illinois | Rm. 50190, 433 W. Harrison St., Chicago, IL 60669-2201 | 312-983-7900 |
| Northwest | P.O. Box 400, Seattle, WA 98111-4000 | 206-442-6300 |
| Philadelphia Metro | P.O. Box 7500, Philadelphia, PA 19101-9000 | 215-895-8450 |
| Rocky Mountain | Suite 900, 1745 Stout St., Denver, CO 80202-3034 | 303-313-5320 |
| Southeast | P.O. Box 16489, Atlanta, GA 30321-0489 | 404-608-4500 |
| Southern California | P.O. Box 2000, Pasadena, CA 91102-2000 | 626-405-1200 |
| Southwest | P.O. Box 162929, Fort Worth, TX 76161-2929 | 817-317-3400 |
| Washington Metro | P.O. Box 96096, Washington, DC 20066-6096 | 202-636-2300 |
| Western Allegheny | Rm. 2101, 1001 California Ave., Pittsburgh, PA 15290-9000 | 412-359-7900 |

Sources of Information

Consumer Information For general information, call 800-275-8777 (800-ASK-USPS) 24 hours a day. Express Mail, Priority Mail, and Package Support Line, 800-222-1811. Information on past and present schemes used to defraud the public is available through Congressional and Public Affairs, Postal Inspection Service. Phone, 202-268-5400.

Contracts and Small Business Activities Contact Supplier Diversity. Phone, 202-268-4633.

Employment General information about jobs such as clerk, letter carrier, etc., including information about programs for veterans, may be obtained by contacting the nearest post office.

Individuals interested in working at Postal Headquarters in Washington, DC, may obtain information by calling the U.S. Postal Service information hotline. Phone, 800-562-8777 (800-JOB-USPS). Current vacancy announcements are also listed in the Postal Service Web site, at www.usps.gov/employment.

Information about Postal Inspector employment may be obtained from the Office of Recruitment. Phone, 301-983-7400.

Inspector General The Office of Inspector General maintains a toll-free hotline as a means for individuals to report activities involving fraud, waste, or mismanagement. Phone, 888-877-7644 (888-USPS-OIG). Fax, 703-248-

2259. Complaints may be sent by mail to the United States Postal Service, Office of Inspector General Hotline, 10th Floor, 1735 North Lynn Street, Arlington, VA 22209-2020. Publicly available documents and information on the Office of Inspector General and some Freedom of Information Act documents are available electronically through the Internet, at www.uspsaig.gov.

Philatelic Sales Contact Stamp Fulfillment Services, Kansas City, MO 64179-1009. Phone, 800-782-6724 (800-STAMP-24).

Publications Pamphlets on mailability, postage rates and fees, and many other topics may be obtained free of charge from the nearest post office.

Most postal regulations are contained in Postal Service manuals covering domestic mail, international mail, postal operations, administrative support, employee and labor relations, financial management, and procurement. These manuals and other publications including the *National Five-Digit ZIP Code and Post Office Directory* (Publication 65) may be purchased from the Superintendent of Documents, Government Printing Office, Washington, DC 20402-0001. The *National Five-Digit ZIP Code and Post Office Directory* is also available through local post offices.

Reading Rooms Located on 11th Floor North, Library. Phone, 202-268-2900.

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