DEPARTMENT OF VETERANS AFFAIRS

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Deputy Secretary

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Chairman, Board of Veterans' Appeals

Vice Chairman, Board of Veterans' Appeals Director, Office of Small and Disadvantaged

Business Utilization

Director, Center for Minority Veterans

Director, Center for Women Veterans

Director, Office of Employment Discrimination Complaint Adjudication

General Counsel

Inspector General

Veterans' Service Organizations Liaison

Under Secretary for Health, Veterans Health Administration

Deputy Under Secretary for Health

Deputy Under Secretary for Health for

Policy Coordination

Deputy Under Secretary for Health for Operations and Management

Under Secretary for Benefits, Veterans Benefits Administration

Deputy Under Secretary for Benefits

Under Secretary for Memorial Affairs, National Cemetery Administration

Deputy Under Secretary for Memorial Affairs

Assistant Secretary for Management

Deputy Chief Financial Officer

Deputy Assistant Secretary for Budget

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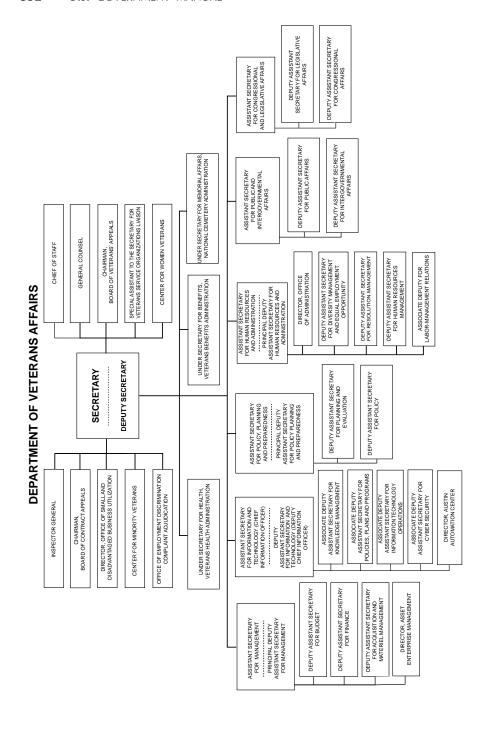
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The Department of Veterans Affairs operates programs to benefit veterans and members of their families. Benefits include compensation payments for disabilities or death related to military service; pensions; education and rehabilitation; home loan guaranty; burial; and a medical care program incorporating nursing homes, clinics, and medical centers.

The Department of Veterans Affairs (VA) was established as an executive department by the Department of Veterans Affairs Act (38 U.S.C. 201 note). It is comprised of three organizations that administer veterans programs: the Veterans Health

Affairs

Administration, the Veterans Benefits Administration, and the National Cemetery Administration. Each organization has field facilities and a central office component.



Activities

Cemeteries The National Cemetery Administration (NCA) provides services to veterans, active duty personnel, and reservists and National Guard members with 20 years' qualifying service and their families by operating national cemeteries; furnishing headstones and markers for the graves of U.S. veterans worldwide, service members, and eligible reservists and National Guard members; awarding grants to aid States in establishing, improving, and expanding veterans cemeteries; and administering the Presidential Memorial Certificate Program.

Center for Minority Veterans The Center for Minority Veterans was established under Public Law 103–446 (108 Stat. 4645) and is responsible for promoting the use of VA benefits, programs, and services by minority veterans and assessing the needs of minority group members. The work of the Center focuses on the unique and special needs of five distinct groups of veterans: African-Americans, Hispanics, Asian-Americans, Pacific Islanders, and Native Americans, which include American Indians, Native Hawaiians, and Alaskan Natives.

Center for Women Veterans The Center for Women Veterans was established under Public Law 103-446 (108 Stat. 4645) and acts as the Secretary's primary adviser on women veterans issues and evaluates VA programs, policies, and practices to ensure they are responsive and accessible to eligible women veterans. **Health Services** The Veterans Health Administration provides hospital, nursing home, and domiciliary care, and outpatient medical and dental care to eligible veterans of military service in the Armed Forces. It conducts both individual medical and health-care delivery research projects and multihospital research programs, and it assists in the education of physicians and dentists and with training of many other health care professionals through affiliations with educational institutions and organizations.

Veterans Benefits The Veterans Benefits Administration provides information, advice, and assistance to veterans, their dependents, beneficiaries, representatives, and others applying for VA benefits. It also cooperates with the Department of Labor and other Federal, State, and local agencies in developing employment opportunities for veterans and referral for assistance in resolving socioeconomic, housing, and other related problems.

The Compensation and Pension Service is responsible for claims for disability compensation and pension, specially adapted housing, accrued benefits, adjusted compensation in death cases, and reimbursement for headstone or marker; allowances for automobiles and special adaptive equipment; special clothing allowances; emergency officers' retirement pay; survivors' claims for death compensation, dependency and indemnity compensation, death pension, and burial and plot allowance claims; forfeiture determinations; and a benefits protection program for minors and incompetent adult beneficiaries.

The Education Service is responsible for the Montgomery GI Bill program, assistance programs for dependents, post-Vietnam era veterans assistance programs, course approvals, compliance surveys, and work study programs.

The Insurance Service's operations for

the benefit of service members, veterans, and their beneficiaries are available through the regional office and insurance center (phone, 800-669-8477) in Philadelphia, PA, which provides the full range of functional activities necessary for a national life insurance program. Activities include the complete maintenance of individual accounts, underwriting functions, life and death insurance claims awards, and any other insurance-related transactions. The agency also administers the Veterans Mortgage Life Insurance Program for those disabled veterans who receive a VA grant for specially adapted housing and supervises the Servicemembers' Group Life Insurance Program and the Veterans Group Life Insurance Program.

The Loan Guaranty Service is responsible for operations that include

appraising properties to establish their values; approving grants for specially adapted housing; supervising the construction of new residential properties; establishing the eligibility of veterans for the program; evaluating the ability of a veteran to repay a loan and the credit risk; making direct loans to Native American veterans to acquire a home on trust land; servicing and liquidating defaulted loans; and disposing of real estate acquired as the consequence of defaulted loans.

The Vocational Rehabilitation and Employment Service is responsible for outreach, motivation, evaluation, counseling, training, employment, and other rehabilitation services to disabled veterans; evaluation, counseling, and miscellaneous services to veterans and service persons and other VA education programs; evaluation, counseling, education, and miscellaneous services to sons, daughters, and spouses of totally and permanently disabled veterans and to surviving orphans, widows, or widowers of certain deceased veterans, including rehabilitation services to certain handicapped dependents; affirmative action activities; and vocational training and rehabilitation to children with spina bifida or other covered birth defects who are children of Vietnam veterans.

Veterans' Appeals The Board of Veterans' Appeals (BVA) is responsible for entering the final appellate decisions in claims of entitlement to veterans' benefits and for deciding certain matters concerning fees charged by attorneys and agents for representation of veterans before VA and requests for revision of prior BVA decisions on the basis of clear and unmistakable error. Final Board decisions are appealable to the U.S. Court of Appeals for Veterans Claims. Field Facilities The Department's operations are handled through the following field facilities:

—cemeteries, the final resting places for burial of the remains of veterans, active duty personnel, and reservists and National Guard members with 20 years' qualifying service; their spouses; and certain eligible dependents;

—domiciliaries, providing the least intensive level of inpatient medical care including necessary ambulatory medical treatment, rehabilitation, and support services in a structured environment to veterans who are unable because of their disabilities to provide adequately for themselves in the community;

—medical centers, providing eligible beneficiaries with medical and other health care services equivalent to those provided by private-sector institutions, augmented in many instances by services to meet the special requirements of veterans;

—outpatient clinics to provide eligible beneficiaries with ambulatory care; and

-regional offices to grant benefits and services provided by law for veterans, their dependents, and beneficiaries within an assigned territory; furnish information regarding VA benefits and services; adjudicate claims and make awards for disability compensation and pension; conduct outreach and information dissemination and provide support and assistance to various segments of the veteran population to include former prisoners of war (POW), minority veterans, homeless veterans, women veterans and elderly veterans; supervise payment of VA benefits to incompetent beneficiaries; provide vocational rehabilitation and employment training; administer educational benefits; guarantee loans for purchase, construction, or alteration of homes; process grants for specially adapted housing; process death claims; and assist veterans in exercising rights to benefits and services.

Address	Type of facility	Director
ALABAMA:		
Birmingham (700 S. 19th St., 35233)	Medical Center	Y.C. Parris
Central Alabama Health Care System (215 Perry	Medical Center	Linda F. Watson
Hill Rd., Montgomery, 36109-3798).		

Address	Type of facility	Director
Mobile (Naval Air Station, 80 Hovey Rd., Pensacola, FL 32508–1054) (Mail: Barrancas National	National Cemetery	(Vacancy)
Cemetery, FL).		
Montgomery (345 Perry Hill Rd., 36109)	Regional Office	
Seale (Fort Mitchell National Cemetery, 553 Hwy.	National Cemetery	Gregory P. Whitney
165, 36856). Tuscaloosa (35404)	Medical Center	W. Kenneth Ruyle
ASKA:	medical Control	TTT TTOTHTOWN TTUJE
Anchorage (2925 Debarr Rd., 99508)	Outpatient Clinic and Regional Office.	Alex Spector
Fort Richardson (P.O. Box 5-498, 99505)	National Cemetery	Virginia M. Walker
Sitka (803 Sawmill Creek Rd., 99835) (Mail: Ft. Richardson National Cemetery, AK).	National Cemetery	Virginia M. Walker
IZONA:	Madical Castan (see disal and dessi	Detelele A Maldle
Northern Arizona Health Care System (500 N. Hwy. 89, Prescott, 86313).	Medical Center (medical and domi- ciliary).	Patricia A. McKlem
Phoenix (7th St. & Indian School Rd., 85012)	Medical Center	John R. Fears
Phoenix (3225 N. Central Ave., 85012)	Regional Office	(Vacancy)
Phoenix (23029 N. Cave Creek Rd., 85024) (Na-	National Cemetery	Mark Maynard
tional Memorial Cemetery of Arizona).		
Prescott (VA Medical Center, 500 Hwy. 89 N., 86301) (Mail: National Memorial Cemetery of Ari-	National Cemetery	Mark Maynard
zona). Southern Arizona Health Care System (3601 S. 6th	Medical Center	Jonathan H. Gardner
Ave., Tucson, 85723).		Sandanan II. Gardile
KANSAS:		
Fayetteville (72701)	Medical Center	
Fayetteville (700 Government Ave., 72701)	National Cemetery	
Fort Smith (522 Garland Ave., 72901)	National Cemetery	
Little Rock (2523 Confederate Blvd., 72206)Little Rock (300 Roosevelt Rd., 72205) (John L.	National Cemetery Medical Center	
McClellan Memorial Veterans Hospital). Little Rock Division	Medical Certier	George Gray, Jr.
North Little Rock Division (Mail: Little Rock)	Regional Office	Nick Nicholas
North Little Rock (P.O. Box 1280, Bldg. 65, Ft. Roots, 72115).	Regional Office	INICK INICIOIAS
ALIFORNIA:		
Central California Health Care System (2615 Clin-	Medical Center	Alan S. Perry
ton Ave., Fresno, 93703). Gustine (San Joaquin Valley National Cemetery,	National Cemetery	Carla Williams
32053 W. McCabe Rd., 95322). Loma Linda (Jerry L. Pettis Memorial Veterans Hos-	Medical Center	Dean R. Stordahl
pital, 11201 Benton St., 92357).		
Long Beach (5901 E. 7th St., 90822)	Medical Center	
Los Angeles (11301 Wilshire Blvd., 90073)	Medical Center	
Los Angeles (11000 Wilshire Blvd., 90024)	Regional Office National Cemetery	
Los Angeles (950 S. Sepulveda Blvd., 90049)	Medical Center	
Oakland (Oakland Federal Bldg., 1301 Clay St., 94612–5209).	Regional Office	Donald E. Stout
Palo Alto Health Care System (3801 Miranda Ave., 94304).	Medical Center	Elisabeth J. Freemar
Riverside (22495 Van Buren Blvd., 92518)	National Cemetery	
San Bruno (Golden Gate National Cemetery, 1300 Sneath Ln., 94066).	National Cemetery	· ·
San Diego (3350 La Jolla Village Dr., 92161)	Medical Center	
San Diego (8810 Rio San Diego Dr., 92108)	Regional Office	
San Diego (Fort Rosecrans National Cemetery, P.O. Box 6237, Point Loma, 92106).	National Cemetery	Cynthia Nunez
	Medical Center	Sheila Cullen
San Francisco (P.O. Box 29012, Presidio of San		
Francisco, 94129) (Mail: Golden Gate National Cemetery, San Bruno, CA).		•
DLORADO:	Madiaal Castan	Edward The Control
Denver (1055 Clermont St., 80220)	Medical Center	Edgar Thorsland, Jr.
Denver (80225) Denver (Fort Logan National Cemetery, 3698 S.	Denver Distribution Center	Jim Sandman Gerald Vitela
Sheridan Blvd., 80235). Fort Lyon (Mail: Fort Logan National Cemetery,	National Cemetery	Gerald Vitela
Denver, CO).	Medical Center	Stuart Collver
	Medical Center Medical Center	Stuart Collyer Kurt Schlegelmilch

Address	Type of facility	Director
CONNECTICUT:		
Connecticut Health Care System (950 Campbell Ave., West Haven, 06516).	Medical Center	(Vacancy)
Hartford (450 Main St., 06103) DELAWARE:	Regional Office	(Vacancy)
Wilmington (1601 Kirkwood Hwy., 19805) DISTRICT OF COLUMBIA:	Medical and Regional Office Center	Dexter Dix
Washington (50 Irving St. NW., 20422)	Medical Center	Sanford M. Garfunkel Rowland Christian
Bay Pines (1000 Bay Pines Blvd. N., 33504)	Medical Center (medical and domi- ciliary).	Thomas Weaver
Bay Pines (P.O. Box 477, 33504)	National Cemetery National Cemetery	Billy Murphy Billy Murphy
Miami (1201 NW. 16th St., 33125)	Medical Center	
Northern Florida/Southern Georgia Health Care System (1601 SW. Archer Rd., Gainesville, 32608–1197).	Medical Center	Elwood J. Headley
Pensacola (Barrancas National Cemetery, Naval Air Station, 80 Hovey Rd. 32508–1054).	National Cemetery	(Vacancy)
St. Augustine (104 Marine St., 32084) (Mail: Florida National Cemetery, Bushnell, FL).	National Cemetery	Billy Murphy
St. Petersburg (P.O. Box 1437, 33731)	Regional Office	
Tampa (James A. Haley Veterans Hospital, 13000 Bruce B. Downs Blvd., 33612).	Medical Center	
West Palm Beach (7305 N. Military Trail, 33410–6400). GEORGIA:	Medical Center	Edward H. Seiler
Atlanta (1670 Clairmont Rd., 30033)	Medical Center	William Mountcastle
Atlanta (P.O. Box 100026, 1700 Clairmont Rd., Decatur, 30033).	Regional Office	Patrick Courtney
Augusta (2460 Wrightsboro Rd., 30904–6285) Forest Hills Division Lenwood Division	Medical Center	James Trusley
Dublin (31021)	Medical Center (medical and domiciliary).	(Vacancy)
Marietta (500 Washington Ave., 30060) (Mail: Ft. Mitchell National Cemetery, Seale, AL). HAWAII:	National Cemetery	Gregory J. Whitney
Honolulu (P.O. Box 50188, 96850) Honolulu (National Memorial Cemetery of the Pacific, 2177 Puowaina Dr., 96813–1729).	Medical and Regional Office Center National Cemetery	H. David Burge Gene E. Castagnetti
Boise (805 W. Franklin St., 83702)	Regional Office	James Vance
Boise (5th & Ft. Sts., 83702-4598)ILLINOIS:	Medical Center	
Alton (600 Pearl St., 62003) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	·
Chicago Health Care System (333 E. Huron St., 60611).	Medical Center	Richard S. Citron
Chicago (P.O. Box 8136, 536 S. Clark St., 60680)	Regional Office	
Danville (61832) Danville (1900 E. Main St., 61832)	Medical Center National Cemetery	
Elwood (Abraham Lincoln National Cemetery, 27034 S. Diagonal Rd., 60421).	National Cemetery	
Hines (Lock Box 66303, AMF O'Hare, 60666-0303)	Finance Center	
Hines (Edward Hines, Jr., Hospital, 60141)	Medical Center	
Hines (P.O. Box 76, 60141) Hines (P.O. Box 27, 60141)	VA National Acquisition Center Service and Distribution Center	
Marion (2401 W. Main St., 62959)	Medical Center	
Moline (Rock Island National Cemetery, P.O. Box 737, Rock Island Arsenal, 61265).	National Cemetery	
Mound City (P.O. Box 128, Hwys. 37 & 51, 62963) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	·
North Chicago (60064)Quincy (36th & Maine Sts., 62301) (Mail: Rock Is-	Medical Center National Cemetery	
land National Cemetery, Rock Island, IL). Springfield (Camp Butler National Cemetery, 5063 Camp Butler Rd., R No. 1, 62707).	National Cemetery	Dane Freeman
INDIANA:	Madical Canton	Dohart Cabin
Indianapolis (1481 W. 10th St., 46202) Cold Spring Road Division Tenth Street Division	Medical Center	Robert Sabin
Indianapolis (575 N. Pennsylvania St., 46204)	Regional Office	Jeffrey Alger

Address	Type of facility	Director
Indianapolis (Crown Hill National Cemetery, 700 W. 38th St., 46208) (Mail: Marion National Cemetery, IN).	National Cemetery	Bobby A. Moton
Marion (1700 E. 38th St., 46952)	National Cemetery	Bobby A. Moton
New Albany (1943 Ekin Ave., 47150) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery	
Northern Indiana Health Care System (2121 Lake Ave., Fort Wayne, 46805).	Medical Center	Michael W. Murphy
WA:		
Central Iowa Health Care System (30th and Euclid Ave., Des Moines, 50310–5774).	Medical Center	Donald Cooper
Des Moines (210 Walnut St., 50309)	Regional Office	
lowa City (Hwy. 6 W., 52246-5774)	Medical Center	
Keokuk (1701 J St., 52632) (Mail: Rock Island National Cemetery, IL).	National Cemetery	Richard C. Anderson
ANSAS: Eastern Kansas Health Care System (Leavenworth, 66048).	Medical Center (medical and domiciliary).	Robert M. Malone
Fort Leavenworth (Mail: Leavenworth National Cemetery, KS).	National Cemetery	Jeffrey S. Barnes
Fort Scott (P.O. Box 917, 66701)	National Cemetery	Jeffrey S. Barnes
Leavenworth (P.O. Box 1694, 66048)	National Cemetery	Jeffrey S. Barnes
Topeka (Bldg. 9, 3401 SW. 21st St., 66604)	Health Revenue Center	Matthew Kelly, Acting
Wichita (5500 E. Kellogg, 67218)	Medical Center	Thomas J. Sanders
Wichita (5500 E. Kellogg, 67218)	Regional Office and Medical Center	Thomas J. Sanders
Danville (277 N. 1st St., 40442) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery	Patrick Lovett
Lebanon (20 Hwy. 208E, 40033) (Mail: Zachary Taylor National Cemetery, KY).	National Cemetery	
Lexington (40511) Cooper Drive Division Leestown Division		·
Lexington (833 W. Main St., 40508) (Mail: Camp Nelson National Cemetery, KY).	National Cemetery	
Louisville (545 S. 3d St., 40202)	Regional Office	•
Louisville (800 Zorn Ave., 40202) Louisville (Cave Hill National Cemetery, 701 Baxter Ave., 40204) (Mail: Zachary Taylor National Cem-	Medical Center National Cemetery	
etery, KY). Louisville (Zachary Taylor National Cemetery, 4701 Brownsboro Rd., 40207).	National Cemetery	Gary D. Peak
Nancy (Mill Springs National Cemetery, 9044 W. Hwy. 80, 42544) (Mail: Camp Nelson National	National Cemetery	Patrick Lovett
Cemetery, KY). Nicholasville (Camp Nelson National Cemetery, 6980 Danville Rd., 40356).	National Cemetery	Patrick Lovett
DUISIANA:		
Alexandria (71301)	Medical Center National Cemetery	
Hudson National Cemetery, LA). New Orleans (1601 Peridido St., 70146)	Medical Center	
New Orleans (701 Loyola Ave., 70113)	Regional Office	,
Pineville (Alexandria National Cemetery, 209 E. Shamrock St., 71360) (Mail: Natchez, NC).	National Cemetery	· ·
Shreveport (510 E. Stoner Ave., 71101)	Medical Center National Cemetery	
son National Cemetery). AINE:		
Togus (1 VA Ctr., 04330)	Medical and Regional Office Center National Cemetery	John H. Sims, Jr. Kurt Rotar
04330) (Mail: Massachusetts National Cemetery, MA).		
ARYLAND:	N. C. 10	
Annapolis (800 West St., 21401) (Mail: Baltimore National Cemetery, MD).	National Cemetery	
Baltimore (31 Hopkins Plz., 21201)	Regional Office	
Baltimore (5501 Frederick Ave., 21228) Baltimore (Loudon Park National Cemetery, 3445 Frederick Ave., 21228) (Mail: Baltimore National	National Cemetery	

Address	Type of facility	Director

MASSACHUSETTS: Bedford (Edith Nourse Rogers Memorial Veterans Hospital, 200 Springs Rd., 01730).	Medical Center	William A. Conte
Boston Health Care Center (150 S. Huntington Ave., 02130).	Medical Center	Michael Lawson
Boston (John F. Kennedy Federal Bldg., 02203)	Regional Office	Fav Norred
Bourne (Massachusetts National Cemetery, Connery Ave., 02532).	National Cemetery	
Brockton (940 Belmont St., 02301)	Medical Center	Michael Lawson
Northampton (01060)	Medical Center	
Ann Arbor (2215 Fuller Rd., 48105)	Medical Center	James Roseborough
Augusta (Fort Custer National Cemetery, 15501 Dickman Rd., 49012).	National Cemetery	John Bacon
Battle Creek (49106)	Medical Center	
Detroit (48101–1932)	Medical Center	
Detroit (477 Michigan Ave., 48226)	Regional Office	
Iron Mountain (49801)	Medical Center	
Saginaw (1500 Weiss St., 48602)	Medical Center	
Minneapolis (1 Veterans Dr., 55417)	Medical Center	
Minneapolis (Fort Snelling National Cemetery, 7601 34th Ave. S., 55450).	National Cemetery	
St. Cloud (4801 8th St. N., 56303)	Medical Center	
St. Paul (Bishop Henry Whipple Federal Bldg., Fort Snelling, 55111) (Remittances: P.O. Box 1820, 55111).	Regional Office & Insurance Center	Vince Crawford
St. Paul (Bishop Henry Whipple Federal Bldg., Fort	Debt Management Center	Dan Osendorf
Snelling, 55111). MISSISSIPPI:		
Biloxi (39531)		Julie Catellier
	ciliary).	
Biloxi Hospital and Domiciliary Division		
Gulfport Hospital Division		
Biloxi (P.O. Box 4968, 39535-4968)	National Cemetery	Amanda Rhodes
Corinth (1551 Horton St., 38834) (Mail: Memphis	Medical Center (medical and domi-	Mary Dill
National Cemetery, TN).	ciliary).	Dishard Date
Jackson (1500 E. Woodrow Wilson Dr., 39216)	Medical Center	Richard Baltz
Jackson (1600 E. Woodrow Wilson Ave., 39216)	Regional Office	
Natchez (41 Cemetery Rd., 39120)	National Cemetery	Peter Young
Columbia (Harry S. Truman Memorial Veterans Hospital, 800 Hospital Dr., 65201).	Medical Center	Gary Campbell
Jefferson City (1024 E. McCarthy, 65101) (Mail: Jefferson Barracks National Cemetery, MO).	National Cemetery	Ralph E. Church
Kansas City (4801 Linwood Blvd., 64128)	Medical Center	Kent D. Hill
Poplar Bluff (63901)	Medical Center	Nancy Arnold
Springfield (1702 E. Seminole St., 65804)	National Cemetery	
St. Louis (63125)	Medical Center	
St. Louis (P.O. Box 5020, Bldg. 104, 4300 Good- fellow Blvd., 63115).	Records Management Center	Sam Jarvis
St. Louis (400 S. 18th St., 63103–2271)	Regional Office	Gary Williams
St. Louis (Jefferson Barracks National Cemetery,	National Cemetery	
2900 Sheridan Dr., 63125).	•	·
MONTANA:		
Montana Health Care System (Fort Harrison,	Medical and Regional Office Center	Joseph M. Underkofler
59636).		
NEBRASKA:		
Greater Nebraska Health Care System (600 S. 70th	Medical Center	Gary N. Nugent
St., Lincoln, 68510).		
Lincoln (5631 S. 48th St., 68516)		
Maxwell (Fort McPherson National Cemetery,	National Cemetery	Jim Schwartz
12004 S. Spur 56A, 69151–1031).		
NEVADA:	0 4 4 4 00 1	
Las Vegas (102 Lake Mead Dr., 89106)	Outpatient Clinic	John Hempel
Reno (1000 Locust St., 89520)	Medical Center	Gary R. Whitfield
Reno (1201 Terminal Way, 89520) NEW HAMPSHIRE:	Regional Office	(Vacancy)
Manchester (718 Smyth Rd., 02104)	Medical Center	Mark F. Levenson
Manchester (275 Chestnut St., 03101)NEW JERSEY:	Regional Office	Edward J. Hubbard
Beverly (R No. 1, Bridgeboro Rd., 08010)	National Cemetery	Delores T. Blake
Newark (20 Washington Pl., 07102)	Regional Office	John McCourt
New Jersey Health Care System (East Orange,	Medical Center	Kenneth Mizrach
07018).		

Address	Type of facility	Director
Salem (Finn's Point National Cemetery, R.F.D. 3, Fort Mott Rd., Box 542, 08079) (Mail: Beverly National Cemetery)	National Cemetery	Delores T. Blake
tional Cemetery, NJ). Somerville (08876) NEW MEXICO:	Asset Management Service	Sharon Dufour
Albuquerque (2100 Ridgecrest Dr. SE., 87108–5138).	Medical Center	Mary A. Dowling
Albuquerque (500 Gold Ave. SW., 87102)Fort Bayard (Fort Bayard National Cemetery, P.O. Box 189, 88036) (Mail: Ft. Bliss National Cemetery, TX).	Regional OfficeNational Cemetery	Sandra D. Epps Robert L. Flitcraft, Jr.
Santa Fe (P.O. Box 88, 501 N. Guadalupe St., 87501). NEW YORK:	National Cemetery	Donald M. Rincon
Albany (113 Holland Ave., 12208)	Medical Center	(Vacancy)
Bath (14810)	Medical Center (medical and domi- ciliary).	William Feeley
Bath (VA Medical Center, 14810)	National Cemetery	James R. Metcalfe
Bronx (130 W. Kingsbridge Rd., 10468) Brooklyn Division St. Albans Division	Medical Center	MaryAnn Musumeci
Brooklyn (Cypress Hills National Cemetery, 625 Jamaica Ave., 11208) (Mail: Long Island National Cemetery, NY).	National Cemetery	Art Smith
Buffalo (111 W. Huron St., 14202)	Regional Office	Jack McCoy
Calverton (210 Princeton Blvd., 11933)	National Cemetery	
Canandaigua (14424) Elmira (Woodlawn National Cemetery, 1825 Davis	Medical Center National Cemetery	W. David Smith
St., 14901) (Mail: Bath National Cemetery, 1825 Davis St., 14901) (Mail: Bath National Cemetery, NY). Farmingdale (Long Island National Cemetery, 2040	National Cemetery	James R. Metcalfe Art Smith
Wellwood Ave., 11735–1211).	National Cemetery	Art Silliui
Hudson Valley Health Care System (Franklin Dela- no Roosevelt Hospital, Montrose, 10548).	Medical Center	Michael Sabo
New York (245 W. Houston St., 10014)	Regional Office	Pat Amberg-Blyskal
New York Harbor Health Care System (Brooklyn, 11209).	Medical Center	John J. Donnellan, Jr.
Northport (Long Island, 11768)	Medical Center	(Vacancy)
Schuylerville (Gerald B.H. Soloman Saratoga National Cemetery, 200 Duell Rd., 12871–1721).	National Cemetery	James N. Barlow
Syracuse (Irving Ave. & University Pl., 13210)	Medical Center Medical Center	James Cody William Feeley
ley Ave., Buffalo, 14215). NORTH CAROLINA:	Modical Conton	Villam Feeley
Asheville (28805)	Medical Center	James A. Christian
Durham (508 Fulton St. & Erwin Rd., 27705)	Medical Center	Michael Phaup
Fayetteville (2300 Ramsey St., 28301)	Medical Center	Janet Stout
New Bern (1711 National Ave., 28560)	National Compten	Ralph E. Bennett
Raleigh (501 Rock Quarry Rd., 27610) Salisbury (1601 Brenner Ave., 28144)	National Cemetery Medical Center	Ralph E. Bennett Timothy May
Salisbury (202 Government Rd., 28144)	National Cemetery	Ralph E. Bennett
Wilmington (2011 Market St., 28403) (Mail: New Bern National Cemetery, NC).	National Cemetery	Ralph E. Bennett
Winston-Salem (251 N. Main St., 27155)NORTH DAKOTA:	Regional Office	John Montgomery
Fargo (655 1st Ave., 58102)	Medical and Regional Office Center	Douglas M. Kenyon, Act- ing
OHIO: Chillicothe (45601)	Medical Center	Michael W. Walton
Cincinnati (3200 Vine St., 45220)		Carlos B. Lott
Cleveland (10701 East Blvd., 44106–3800) Brecksville Division Wade Park Division		William Montague
Cleveland (1240 E. 9th St., 44199)	Regional Office	Phillip J. Ross
Columbus (2090 Kenny Rd., 43221)	Outpatient Clinic	Lilian T. Thome
Dayton (VA Medical Center, 4100 W. 3d St., 45428)	Medical Center (medical and domiciliary).	Steven Cohen
Dayton (VA Medical Center, 4100 W. 3d St., 45428) Rittman (Ohio Western Reserve National Cemetery, P.O. Box 8, 44270). OKLAHOMA:	National CemeteryNational Cemetery	(Vacancy) Jeffrey Teas
Elgin (Fort Sill National Cemetery, Rt. 1, Box 5224, 24665 N-S RD 260, 73538).	National Cemetery	Larry Williams
Fort Gibson (1423 Cemetery Rd., 74434)	National Cemetery	Timothy Spain
Muskogee (Memorial Station, Honor Heights Dr.,	Medical Center	Melinda Murphy

Address	Type of facility	Director
Muskogee (125 S. Main St., 74401)	Regional Office	Larry Burks
Oklahoma City (921 NE. 13th St., 73104)	Medical Center	
OREGON:		
Eagle Point (2763 Riley Rd., 97524)	National Cemetery	
Portland (3710 SW. U.S. Veterans Hospital Rd.,	Medical Center	James Tuchschmidt
97207). Portland (1220 SW. 3d Ave., 97204)	Regional Office	(Vacancy)
Portland (Willamette National Cemetery, 11800 SE.	National Cemetery	
Mt. Scott Blvd., P.O. Box 66147, 97266–6937).	Hallerian Comolony	Communication Development,
Roseburg (97470-6513)	Medical Center	
Roseburg (VA Medical Center, 97470) (Mail: Wil-	National Cemetery	Darryl Ferrell
lamette National Cemetery, OR). White City (97503)	Domiciliary	Max Melatoch
PENNSYLVANIA:	Domicilary	Wax Wichitosh
Altoona (16602–4377)	Medical Center	Gerald L. Williams
Annville (Indiantown Gap National Cemetery, Rt. 2,	National Cemetery	
Box 484, 17003–9618).		
Butler (16001–2480)	Medical Center	
Coatesville (19320) Erie (135 E. 38th St. Blvd., 16504)	Medical Center Medical Center	
Lebanon (17042)	Medical Center	
Philadelphia (5000 Wissahickon Ave., 19101) (In-	Regional Office & Insurance Center	Thomas M. Lastowka
surance remittances: P.O. Box 7787). (Mail: P.O.	•	
Box 42954).		
Philadelphia (University & Woodland Aves., 19104)	Medical Center National Cemetery	Michael Sullivan Delores T. Blake
Philadelphia (Haines St. & Limekiln Pike, 19138) (Mail: Beverly National Cemetery, NJ).	National Cemetery	Delores T. Blake
Pittsburgh (1000 Liberty Ave., 15222)	Regional Office	(Vacancy)
Pittsburgh Health Care System (University Dr. C,	Medical Center	
15240).		
Aspinwall Division		
Pittsburgh Division Wilkes-Barre (1111 E. End Blvd., 18711)	Medical Center	Stephen M. Lucas
PHILIPPINE REPUBLIC:	Wedical Certier	Stephen W. Lucas
Manila (1131 Roxas Blvd., FPO AP96515–1110) PUERTO RICO:	Regional Office & Outpatient Clinic	Barry M. Barker
Bayamon (Puerto Rico National Cemetery, Avenue	National Cemetery	Jorge Baltar
Cementerio Nacional No. 50, 00960).	•	•
Hato Rey (U.S. Courthouse & Federal Bldg., Carlos		
E. Chardon St., 00918). San Juan (Barrio Monacillos G.P.O., Box 364867,	Madical Caster	Defeat F. Demises
00927–5800).	Medical Center	Rafael E. Ramirez
San Juan (U.S. Courthouse & Federal Bldg., Carlos	Regional Office	(Vacancy)
E. Chardon St., G.P.O. Box 364867, Hato Rey,	•	` ,,
00936).		
RHODE ISLAND:	Di1 O#:	0.4
Providence (380 Westminster Mall, 02903) Providence (Davis Park, 02908)	Regional Office Medical Center	
SOUTH CAROLINA:	Wedical Certier	VIIICEIT NG
Beaufort (1601 Boundary St., 29902)	National Cemetery	Walter A. Gray, Jr.
Charleston (109 Bee St., 29401-5799)		
Columbia (William Jennings Bryan Dorn Veterans	Medical Center	Brian Heckert
Hospital, 29209).	Pagianal Office	Carl M. Hawkins
Columbia (1801 Assembly St., 29201) Florence (803 E. National Cemetery Rd., 29501)	Regional Office National Cemetery	
SOUTH DAKOTA:	realistical Controllery	Wayne E. Emo
Black Hills Health Care System (113 Comanche Rd., Fort Meade, 57741).	Medical Center	Peter P. Henry
Hot Springs (VA Medical Center, 57747) (Mail: Black Hills National Cemetery, SD).	National Cemetery	Robert E. Poe
Sioux Falls (Royal C. Johnson Veterans Memorial	Medical Center and Regional Office	(Vacancy)
Hospital, P.O. Box 5046, 25051 W. 22d St.,	ŭ	`
57117).		
Sturgis (P.O. Box 640, 57785) (Mail: Black Hills Na-		
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TENNESSEE:		
Chattanooga (1200 Bailey Ave., 37404)	National Cemetery	
Knoxville (939 Tyson St. NW., 37917) (Mail: Moun-	National Cemetery	Kenneth LaFevor
tain Home National Cemetery).	National Compton:	William Owenshir
Madison (1420 Gallatin Rd. S., 37115–4619) (Nashville National Cemetery).	National Cemetery	William Owensby
Memphis (1030 Jefferson Ave., 38104)	Medical Center	Kenneth L. Mulholland, Jr.
Memphis (3568 Townes Ave., 38122)	National Cemetery	Mary Dill

Mountain Horne (Johnson City, 37684)	rector	Direc	Type of facility	Address
Mountain Home (P.O. Box 8, 37684). Tennessee Valley HCS. Murfreesboro (37129–1236). Mustreesboro (37129–1236). Mashville (110 9th Ave. S., 37212–2637). Mashville (110 9th Ave. S., 37203). TEXAS: Amarillo (610 Amarillo Blvd. W., 79106). Austin (1615 E. Woodward St., 78772). Austin (1615 E. Woodward St., 78772). Austin (P.O. Box 149975, 78714–9575). Big Spring (79720). Central Texas Health Care System (Olin E. Teague Veterans Center, Temple, 75504). Dallas (Dallas-Fort Worth National Cemetery, 2191 Mountain Creek Pkwy, 75211). El Paso Health Care System (Olin E. Teague Veterans Cerek Pkwy, 75211). El Paso Health Care System (Sin Mountain Creek Pkwy, 75211). El Paso Health Care System (Sin Mountain Creek Pkwy, 75211). El Paso Health Care System (5010 Mountain Creek Pkwy, 75211). El Paso Health Care System (5010 Mountain Creek Pkwy, 75211). El Paso Health Care System (5010 Mountain Creek Pkwy, 75211). El Paso Health Care System (5010 Mountain Creek Pkwy, 75211). El Paso Health Care System (5010 Mountain Creek Pkwy, 75211). El Paso Health Care System (5010 Mountain Creek Pkwy, 75211). El Paso Health Care System (5010 Mountain Creek Pkwy, 75211). El Paso Health Care System (5010 Mountain Creek Pkwy, 75211). El Paso Health Care System (4500 Mountain Creek Pkwy, 75021). Houston (1902 Holcombe Blvd., 77030). Houston (1903 Almeda Rd., 77030). Houston (1904 Medical Center, 3600 Memorial Blvd., National Cemetery William Trower (7500 Memorial Blvd., National Cemetery). San Antonio (1510 Paso Hondo St., 78202) (Mail: Fort Sam Houston National Cemetery). San Antonio (1520 Harry Wurzbach Rd., 78209) (Fort Sam Houston National Cemetery). San Antonio (1520 Harry Wurzbach Rd., 78209) (Fort Sam Houston National Cemetery). San Antonio (1520 Harry Wurzbach Rd., 78209) (Fort Sam Houston Maltonial Cemetery). San Antonio (1520 Harry Wurzbach Rd., 78209) (Fort Sam Houston National Cemetery). San Antonio (1520 Harry Wurzbach Rd., 78209) (Fort Sam Houston Maltonial Cemetery). San Antonio (1520 Harry Wurzbach Rd., 78209) (Fort Sam Houston	oer	Carl J. Gerber	Medical Center (medical and domi-	Mountain Home (Johnson City, 37684)
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Richmond (1201 Broad Rock Rd., 23249)	ardamon	Homer D. Har	National Cemetery	Mechanicsville (Cold Harbor National Cemetery, Route 156 N., 23111) (Mail: Fort Harrison Na-
Richmond (1701 Williamsburg Rd., 23231)	Judlov	lamae W. D	Modical Contor	
Richmond (Fort Harrison National Cemetery, 8620 Varina Rd., 23231) (Mail: Richmond National Cemetery, VA). Richmond (Glendale National Cemetery, 8301 Willis Church Rd., 23231) (Mail: Richmond National Cemetery, VA). Roanoke (210 Franklin Rd. SW., 24011)				Richmond (1701 Williamshura Rd 23231)
Varina Rd., 23231) (Mail: Richmond National Cemetery, VA). Richmond (Glendale National Cemetery, 8301 Willis Church Rd., 23231) (Mail: Richmond National Cemetery, VA). Roanoke (210 Franklin Rd. SW., 24011)	lardamon	Homer D. Har	National Cemetery	
Cemetery, VA). Richmond (Glendale National Cemetery, 8301 Willis National Cemetery				
Cemetery, VA). Roanoke (210 Franklin Rd. SW., 24011) Regional Office	lardamon	Homer D. Har	National Cemetery	Cemetery, VA). Richmond (Glendale National Cemetery, 8301 Willis
Roanoke (210 Franklin Rd. SW., 24011) Regional Office John W. Smith				
	nith	John M. Carriet	Regional Office	
Salam (2/153) Medical Center Stephen Lomor		Stephen Lemo	Medical Center	Salem (24153)
Salem (24133)				Sandston (Seven Pines National Cemetery, 400 E.
tional Cemetery, VA). Staunton (901 Richmond Ave., 24401) (Mail: National Cemetery	ey	Mary Hendley	National Cemetery	tional Cemetery, VA). Staunton (901 Richmond Ave., 24401) (Mail:

Address	Type of facility	Director
Triangle (Quantico National Cemetery, R No. 619, 18424 Joplin Rd., 22172).	National Cemetery	Michael Picerno
Winchester (401 National Ave., 22601) (Mail: Culpeper National Cemetery, VA).	National Cemetery	Mary Hendley
WASHINGTON: Kent (Tahoma National Cemetery, 18600 SE. 240th St., 98042–4868).	National Cemetery	Dean Moline, Acting
Puget Sound Health Care System (4435 Beacon Ave. S., Seattle, 98108).	Medical Center	Timothy Williams
Seattle (915 2d Ave., 98174)	Regional Office	Kristine A. Arnold
Spokane (N. 4815 Assembly St., 99205)	Medical Center	Joseph M. Manley
Walla Walla (77 Wainwright Dr., 99362)	Medical Center	Bruce Stewart
Beckley (200 Veterans Ave., 25801)	Medical Center	Gerard Husson
Clarksburg (26301)	Medical Center	Glen Struchtemeyer
Grafton (West Virginia National Cemetery, Rt. 2, Box 127, 26354).	National Cemetery	Deborah Poe
Grafton (431 Walnut St., 26354) (Mail: West Virginia National Cemetery, WV) (Grafton National Cemetery, WV).	National Cemetery	Deborah Poe
Huntington (1540 Spring Valley Dr., 25704)	Medical Center	David Pennington
Huntington (640 4th Ave., 25701)	Regional Office	Greg Mason
Martinsburg (25401)	Medical Center (medical and domi- ciliary).	George Moore, Jr.
WISCONSIN:		
Madison (William S. Middleton Memorial Veterans Hospital, 2500 Overlook Ter., 53705).	Medical Center	Nathan L. Geraths
Milwaukee (5000 W. National Ave., 53295-4000)	Medical Center (medical and domi- ciliary).	Glen Grippen
Milwaukee (5000 W. National Ave., Bldg. 6, 53295–4000).	Regional Office	Jon A. Baker
Milwaukee (Wood National Cemetery, 5000 W. National Ave., 53295–4000).	National Cemetery	Joseph Tumbach
Tomah (54660)	Medical Center	Stanley Q. Johnson
WYOMING: `		•
Cheyenne (2360 E. Pershing Blvd., 82001)	Medical Center	David M. Kilpatrick
Sheridan (82801)	Medical Center	Maureen Humphrys

Sources of Information

Audiovisuals Persons interested in the availability of VA video productions or exhibits for showing outside of VA may write to the Chief, Media Services Division (032B), Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202–273–9781 or 9782.

Contracts Persons seeking to do business with the Department of Veterans Affairs may contact the Director, Acquisition Resources Service (95), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202–273–8815. A brochure entitled *Doing Business with the Department of Veterans Affairs* is available upon request. The Office of Acquisition and Materiel Management also distributes information regarding VA business opportunities through the Internet, at www.va.gov/oa&mm/index.htm.

Small Business Programs Persons seeking information on VA's small business programs may call 800–949–8387 (toll free) or 202–565–8124. The Office of Small and Disadvantaged Business Utilization Web site (Internet, www.va.gov/osdbu) contains a considerable amount of information about these programs.

Veterans Business Ownership Services The Center for Veterans Enterprise assists veterans who want to open or expand a business. This Center is a component of the Office of Small and Disadvantaged Business Utilization. Phone, 866–584– 2344. Internet, www.vetbiz.gov. E-mail,

vacve@mail.va.gov.

Electronic Access Information concerning the Department of Veterans Affairs is available electronically through the Internet, at www.va.gov.

Employment The Department of Veterans Affairs employs physicians, dentists, podiatrists, optometrists, nurses, nurse anesthetists, physician assistants,

expanded-function dental auxiliaries, registered respiratory therapists, certified respiratory technicians, licensed physical therapists, occupational therapists, pharmacists, and licensed practical or vocational nurses under VA's excepted merit system. This system does not require civil service eligibility. Other professional, technical, administrative, and clerical occupations, such as veterans claims examiners, secretaries, and management analysts, exist in VA that do require civil service eligibility. Persons interested in employment should contact the Human Resources Services at their nearest VA facility or search the VA Web site, www.va.gov/jobs/index.cfm. All qualified applicants will receive consideration for appointments without regard to race, religion, color, national origin, sex, political affiliation, or any nonmerit factor.

Freedom of Information Act Requests Inquiries should be directed to the Assistant Secretary for Information and Technology, Information Management Service (045A4), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-8135.

Inspector General Inquiries and Hotline Publicly available documents and information on the VA Office of Inspector General are available electronically through the Internet, at www.va.gov/oig/homepage.htm. Complaints may be sent by mail to the VA Inspector General (53É), P.O. Box 50410, Washington, DC 20091-0410. Hotline phone, 800-488-8244. E-mail, vaoighotline@mail.va.gov.

Medical Center (Hospital) Design, **Construction, and Related Services** Construction projects for VA medical centers and other facilities in excess of \$4 million are managed and controlled at the VA central office, located in Washington, DC. Projects requiring design, construction, and other related services are advertised on the Internet FirstGov site, at www.firstgov.gov. Submit project-specific qualifications (SF 254 and SF 255) to the Director, A/E **Evaluation and Program Support Team** (181A), 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-

565-4181. Additional information regarding the selection process can be found on the VA Office of Facilities Management Internet site, at www.va.gov/facmgt.

Construction projects for VA medical centers and other facilities which are less than \$4 million are managed and controlled at the individual medical centers. For information regarding these specific projects, contact the Acquisition and Materiel Management Office at each individual VA medical center. Addresses and additional information on VA medical centers can be found on the VA Internet site, www.va.gov/facilities. News Media Representatives of the media outside Washington, DC, may

contact VA through the nearest regional Office of Public Affairs:

Atlanta (404-929-5880) Chicago (312-353-4076) Dallas (214–767–9270) Denver (303-914-5855) Los Angeles (310-268-4207) New York (212-807-3429)

National and Washington, DC, media may contact the Office of Public Affairs in the VA Central Office, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202-273-6000.

Publications The Annual Accountability Report may be obtained (in single copies), without charge, from the Office of Financial Policy (047G), 810 Vermont Avenue NW., Washington, DC 20420.

The 2000 VA pamphlet Federal Benefits for Veterans and Dependents (80-98-1) is available for sale by the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

The Board of Veterans Appeals Index (I-01-1), an index to appellate decisions, is available on microfiche in annual cumulation from July 1977 through December 1994. The quarterly indexes may be purchased for \$7 and annual cumulative indexes for \$22.50. The VADEX/CITATOR of Appellate Research Materials is a complete printed quarterly looseleaf cumulation of research material which may be purchased for \$175 with binder and for \$160 without binder. The Vadex Infobase, a computer-searchable version of the VADEX, is also available

on diskettes for \$100 per copy. These publications may be obtained by contacting Promisel and Korn, Inc. Phone, 301–986–0650. Archived decisions of the Board of Veterans' Appeals are available through the VA Web site at www.va.gov.

A January 2000 VA pamphlet entitled *Understanding the Appeal Process* (01–00–1) is available for sale from the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

The VA pamphlet, A Summary of Department of Veteran Affairs Benefits (27–82–2), may be obtained, without charge, from any VA regional office.

Interments in VA National Cemeteries, VA NCA-IS-1, provides a list of national cemeteries and information on procedures and eligibility for burial. Copies may be obtained without charge from the National Cemetery Administration (402B2), 810 Vermont Avenue NW., Washington, DC 20420.

For further information, contact the Office of Public Affairs, Department of Veterans Affairs, 810 Vermont Avenue NW., Washington, DC 20420. Phone, 202–273–5700. Internet, www.va.gov.