

DEPARTMENT OF TRANSPORTATION

400 Seventh Street SW., Washington, DC 20590
Phone, 202-366-4000. Internet, www.dot.gov.

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400 Seventh Street SW., Washington, DC 20590
 Phone, 202-366-0650. Internet, www.fhwa.dot.gov.

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Associate Administrator for Planning, Environment, and Realty	CYNTHIA J. BURBANK
Associate Administrator for Safety	A. GEORGE OSTENSEN

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1120 Vermont Avenue NW., Washington, DC 20590
 Phone, 202-493-6000. Internet, www.fra.dot.gov.

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Deputy Administrator	BETTY MONRO
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Director, Office of Civil Rights	CARL MARTIN RUIZ

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400 Seventh Street SW., Washington, DC 20590
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Director, Office of Intergovernmental Affairs	(VACANCY)

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400 Seventh Street SW., Washington, DC 20590
Phone, 202-366-4043. Internet, www.fta.dot.gov.

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Associate Administrator for Budget and Policy	(VACANCY)
Associate Administrator for Planning	CHARLOTTE M. ADAMS
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Associate Administrator for Research, Demonstration, and Innovation	BARBARA A. SISSON
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Director, Office of Public Affairs	KRISTI M. CLEMENS

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Deputy Administrator	BRUCE J. CARLTON, <i>Acting</i>
Associate Administrator for Administration	RALPH W. FERGUSON, <i>Acting</i>
Associate Administrator for Policy and International Trade	BRUCE J. CARLTON
Associate Administrator for National Security	JAMES E. CAPONITI
Associate Administrator for Port, Intermodal, and Environmental Activities	MARGARET D. BLUM
Associate Administrator for Shipbuilding	JEAN E. MCKEEVER
Associate Administrator for Financial Approvals and Cargo Preference	JAMES J. ZOK
Chief Counsel	(VACANCY)
Director of Congressional and Public Affairs	CHRISTINE GURLAND, <i>Acting</i>
Director, Office of Maritime Labor, Training, and Safety	TAYLOR E. JONES II
Secretary, Maritime Administration/ Maritime Subsidy Board	JOEL C. RICHARD
Superintendent, United States Merchant Marine Academy	JOSEPH D. STEWART

SAINT LAWRENCE SEAWAY DEVELOPMENT CORPORATION

400 Seventh Street SW., Washington, DC 20590
 Phone, 202-366-0091; 800-785-2779 (toll free). Fax, 202-366-7147. Internet, www.seaway.dot.gov.

180 Andrews Street, Massena, NY 13662
 Phone, 315-764-3200

Administrator	ALBERT S. JACQUEZ
Deputy Administrator	CRAIG H. MIDDLEBROOK
Chief of Staff	ANITA K. BLACKMAN
Chief Counsel	MARC OWEN
Director of Trade Development and Public Affairs	REBECCA A. MCGILL
Director of Budget, Strategic Planning, and Info. Tech.	KEVIN P. O'MALLEY
Director of Congressional and Public Affairs	TIMOTHY DOWNEY, <i>Acting</i>
Associate Administrator	SALVATORE L. PISANI
Deputy Associate Administrator	CAROL A. FENTON
Director of Administration	MARY ANN HAZEL
Director of Engineering and Strategic Planning	STEPHEN C. HUNG
Director of Finance	EDWARD MARGOSIAN
Director of Lock Operations	LORI K. CURRAN

Director of Maintenance and Marine Services PETER A. BASHAW

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400 Seventh Street SW., Washington, DC 20590
Phone, 202-366-4433. Internet, www.rspa.dot.gov.

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Associate Administrator for Management and Administration	EDWARD A. BRIGHAM
Associate Administrator for Pipeline Safety	STACEY GERARD
Associate Administrator for Hazardous Materials Safety	ROBERT A. MCGUIRE
Associate Administrator for Innovation, Research, and Education	TIMOTHY A. KLEIN

BUREAU OF TRANSPORTATION STATISTICS

400 Seventh Street SW., Washington, DC 20590
Phone, 202-366-DATA. Internet, www.bts.gov.

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Deputy Director	RICK KOWALEWSKI
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Associate Director, Statistical Programs	SUSAN J. LAPHAM

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Deputy Administrator	ANNETTE M. SANDBERG
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Associate Administrator for Research, Technology, and Information Management	TERRY SHELTON, <i>Acting</i>
Associate Administrator for Policy and Program Development	PAMELA PELCOVITS, <i>Acting</i>
Chief Counsel	WARREN E. HOEMANN
Director, Office of Civil Rights	GEORGE DUFFY
Director, Office of Public and Consumer Affairs	(VACANCY)

Director, Office of Strategic Planning and Program Evaluation SUE HALLADAY

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[For the Department of Transportation statement of organization, see the *Code of Federal Regulations*, Title 49, Part 1, Subpart A]

The U.S. Department of Transportation establishes the Nation's overall transportation policy. Under its umbrella there are 11 administrations whose jurisdictions include highway planning, development, and construction; motor carrier safety; urban mass transit; railroads; aviation; and the safety of waterways, ports, highways, and oil and gas pipelines. Decisions made by the Department in conjunction with the appropriate State and local officials strongly affect other programs such as land planning, energy conservation, scarce resource utilization, and technological change.

The Department of Transportation (DOT) was established by act of October 15, 1966, as amended (49 U.S.C. 102 and 102 note), "to assure the coordinated, effective administration of the transportation programs of the Federal Government" and to develop "national transportation policies and programs conducive to the provision of fast, safe, efficient, and convenient transportation at the lowest cost consistent therewith." It became operational in April 1967 and was comprised of elements transferred from eight other major departments and agencies.

Secretary The Department of Transportation is administered by the Secretary of Transportation, who is the principal adviser to the President in all matters relating to Federal transportation programs.

Aviation and International Affairs The Office of the Assistant Secretary for

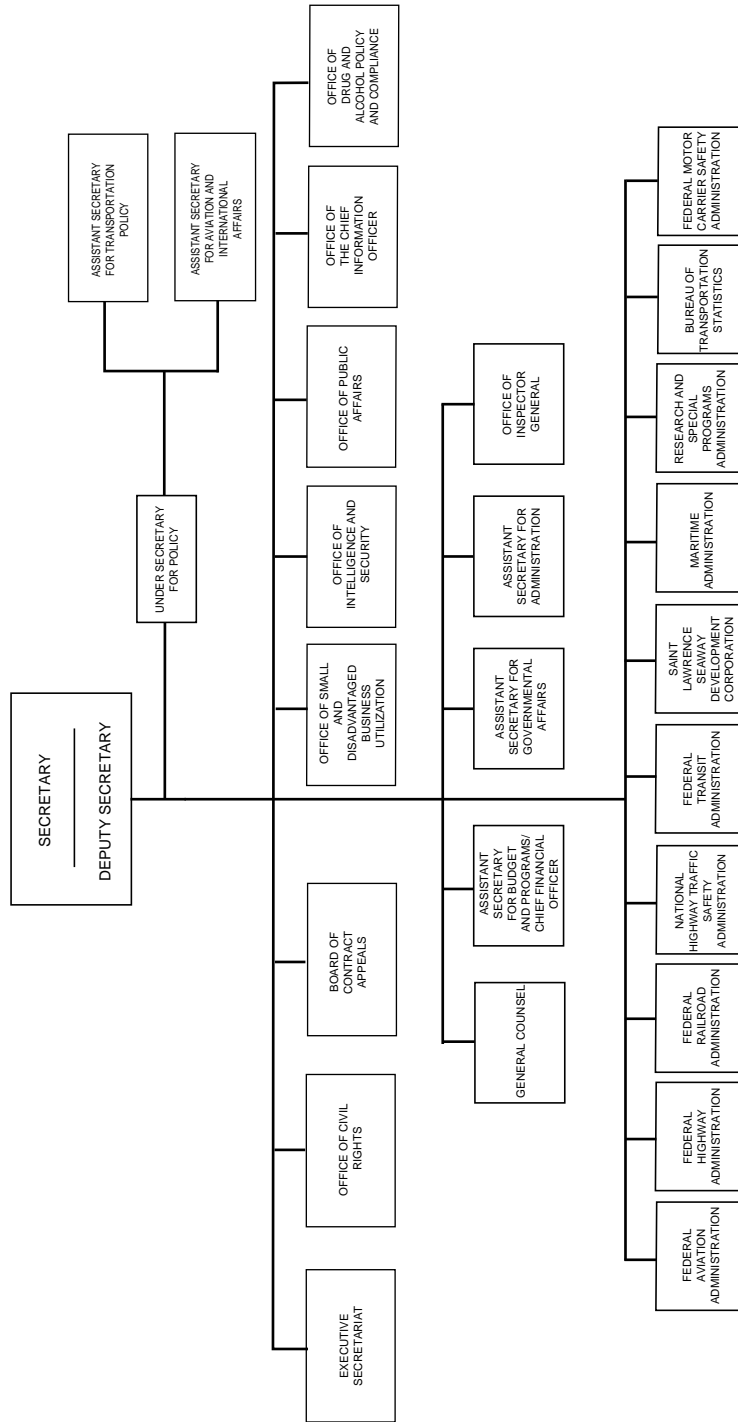
Aviation and International Affairs has principal responsibility for the development, review, and coordination of policy for international transportation, and for development, coordination, and implementation of policy relating to economic regulation of the airline industry. The Office:

- licenses U.S. and foreign carriers to serve in international air transportation and conducts carrier fitness determinations for carriers serving the United States;

- develops policies to support the Department in aviation and maritime multilateral and bilateral negotiations with foreign governments and participates on the U.S. negotiating delegations;

- develops policies on a wide range of international transportation and trade matters;

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- arranges and coordinates cooperative agreements with foreign governments for the exchange of state-of-the-art scientific and technical information;

- processes and resolves complaints concerning unfair competitive practices in domestic and international air transportation;

- establishes international and intra-Alaska mail rates;

- determines the disposition of requests for approval and immunization from the antitrust laws of international aviation agreements; and

- administers the essential air service program.

For further information, call 202-366-8822.

Drug and Alcohol Policy and Compliance

The Office ensures that the national and international drug and alcohol policies and goals of the Secretary are developed and carried out in a consistent, efficient, and effective manner within the transportation industries. The Office provides expert advice, counsel, and recommendations to the Secretary regarding drugs and alcohol as it pertains to the Department of Transportation and testing within the transportation industry.

For further information, contact the Office of Drug and Alcohol Policy and Compliance. Phone, 202-366-3784.

Intelligence and Security The Office advises the Secretary on domestic and international intelligence and security matters; coordinates the development and implementation of long-term strategic plans, information management systems, and integrated research and development programs affecting the security of the traveling public and cargo; serves as the focal point in the Department for intelligence and security policy, weapons of mass destruction,

critical infrastructure protection, and drug and illegal immigrant interdiction effects on transportation systems; and provides oversight of transportation security and intelligence programs.

For further information, contact the Office of Intelligence and Security. Phone, 202-366-6525.

Transportation Policy The Office of the Assistant Secretary for Transportation Policy has principal responsibility for analysis, development, articulation, and review of policies and plans for all modes of transportation. The Office:

- develops, coordinates, and evaluates public policy related to the transportation industries, and maintains policy and economic oversight of regulatory programs and legislative initiatives of the Department;

- reviews transportation matters involving the public and private sectors, analyzes current and emerging transportation policy issues, and assesses their economic and institutional implications;

- provides departmental policy leadership and coordination on safety, energy, and environmental initiatives which affect air, surface, marine, and pipeline transportation; and

- provides leadership on questions involving the financing of transportation infrastructure projects, and provides economic analyses of new transportation technologies; and

- coordinates the development of intermodal transportation solutions that move people and goods in an energy-efficient manner, provide the foundation for improved productivity growth, strengthen the Nation's ability to compete in the global economy, and obtain the optimum yield from the Nation's transportation resources.

For further information, contact the Office of Transportation Policy. Phone, 202-366-4416.

Federal Aviation Administration

The Federal Aviation Administration (FAA), formerly the Federal Aviation

Agency, was established by the Federal Aviation Act of 1958. The agency

became a component of the Department of Transportation in 1967 pursuant to the Department of Transportation Act (49 U.S.C. 106). The mission of the Federal Aviation Administration involves safety considerations and activities in the public interest, including:

- assigning, maintaining, and enhancing safety and security as the highest priorities in air commerce;
- regulating air commerce in a way that best promotes safety and fulfills national defense requirements;
- encouraging and developing civil aeronautics, including new aviation technology;
- controlling the use of the navigable airspace and regulating civil and military operations in that airspace in the interest of safety and efficiency of both of those operations;
- consolidating research and development for air navigation facilities and the installation and operation of those facilities;
- developing and operating a common system of air traffic control and navigation for military and civil aircraft;
- providing assistance to law enforcement agencies in the enforcement of laws related to regulation of controlled substances, to the extent consistent with aviation safety;
- developing and implementing a program to solve the aircraft noise and sonic boom problem; and
- regulating U.S. commercial space transportation.

Activities

Air Navigation Facilities The agency is responsible for the location, construction or installation, maintenance, operation, and quality assurance of Federal visual and electronic aids to air navigation. The agency operates and maintains voice/data communications equipment, radar facilities, computer systems, and visual display equipment at flight service stations, airport traffic control towers, and air route traffic control centers.

Airport Programs The agency maintains a national plan of airport requirements, administers a grant program for development of public use

airports to assure and improve safety and to meet current and future airport capacity needs, evaluates the environmental impacts of airport development, and administers an airport noise compatibility program with the goal of reducing noncompatible uses around airports. It also develops standards and technical guidance on airport planning, design, safety, and operations and provides grants to assist public agencies in airport system and master planning and airport development and improvement.

Airspace and Air Traffic Management

The safe and efficient utilization of the navigable airspace is a primary objective of the agency. To meet this objective, it operates a network of airport traffic control towers, air route traffic control centers, and flight service stations. It develops air traffic rules and regulations and allocates the use of the airspace. It also provides for the security control of air traffic to meet national defense requirements.

Civil Aviation Abroad Under the Federal Aviation Act of 1958 and the International Aviation Facilities Act (49 U.S.C. app. 1151), the agency encourages aviation safety and civil aviation abroad by exchanging aeronautical information with foreign aviation authorities; certifying foreign repair stations, airmen, and mechanics; negotiating bilateral airworthiness agreements to facilitate the import and export of aircraft and components; and providing technical assistance and training in all areas of the agency's expertise. It provides technical representation at international conferences, including participation in the International Civil Aviation Organization and other international organizations.

Commercial Space Transportation The agency regulates and encourages the U.S. commercial space transportation industry. It licenses the private sector launching of space payloads on expendable launch vehicles and commercial space launch facilities. It also sets insurance requirements for the protection of persons and property and

ensures that space transportation activities comply with U.S. domestic and foreign policy.

Registration The agency provides a system for registering aircraft and recording documents affecting title or interest in the aircraft, aircraft engines, propellers, appliances, and spare parts.

Research, Engineering, and Development The research, engineering, and development activities of the agency are directed toward providing the systems, procedures, facilities, and devices needed for a safe and efficient system of air navigation and air traffic control to meet the needs of civil aviation and the air defense system. The agency also performs an aeromedical research function to apply knowledge gained from its research program and the work of others to the safety and promotion of civil aviation and the health, safety, and efficiency of agency employees. The agency also supports development and testing of improved aircraft, engines, propellers, and appliances.

Safety Regulation The Administration issues and enforces rules, regulations, and minimum standards relating to the manufacture, operation, and maintenance of aircraft, as well as the rating and certification (including

medical) of airmen and the certification of airports serving air carriers. It performs flight inspection of air navigation facilities in the U.S. and, as required, abroad.

Test and Evaluation The agency conducts tests and evaluations of specified items such as aviation systems, subsystems, equipment, devices, materials, concepts, or procedures at any phase in the cycle of their development from conception to acceptance and implementation, as well as assigned independent testing at key decision points.

Other Programs The agency administers the aviation insurance program. It is an allotting agency under the defense materials system with respect to priorities and allocation for civil aircraft and civil aviation operations. The agency develops specifications for the preparation of aeronautical charts. It publishes current information on airways and airport service and issues technical publications for the improvement of safety in flight, airport planning and design, and other aeronautical activities. It serves as the executive administration for the operation and maintenance of the Department of Transportation automated payroll and personnel systems.

Major Field Organizations—Federal Aviation Administration

Region/Field Office	Address	Administrator/Director
Alaskan—AK	P.O. Box 14, 701 C St., Anchorage, AK 99513	Patrick N. Poe
Central—IA, KS, MO, NE	601 E. 12th St., Kansas City, MO 64106	Christopher Blum
Eastern—DE, MD, NJ, NY, PA, VA, WV	1 Aviation Plz., Springfield Gardens, NY 11434	Arlene B. Feldman
Great Lakes—IL, IN, MI, MN, ND, OH, SD, WI	2300 E. Devon Ave., Des Plaines, IL 60018	Cecilia Hunziker
New England—CT, MA, ME, NH, RI, VT	12 New England Executive Park, Burlington, MA 01803	Amy Lind Corbett
Northwest Mountain—CO, ID, MT, OR, UT, WA, WY	1601 Lind Ave. SW., Renton, WA 98055	Tom Busker, <i>Acting</i>
Southern—AL, FL, GA, KY, MS, NC, PR, SC, TN	1701 Columbia Ave., College Park, GA 30337	Carolyn C. Blum
Southwest—AR, LA, NM, OK, TX	2601 Meacham Blvd., Fort Worth, TX 76137-4298	Ruth A. Leverenz
Western-Pacific—AZ, CA, HI, NV	15000 Aviation Blvd., Hawthorne, CA 90261	William C. Withycombe
Europe, Africa, and Middle East	15, Rue de la Loi B-1040, Brussels, Belgium	Paul Feldman
Asia-Pacific	U.S. Embassy, FAA, Singapore	Elizabeth E. Erickson
Latin America-Caribbean	8600 NW. 36th St., Miami, FL 33166	Joaquin Archilla
William J. Hughes Technical Center	Atlantic City, NJ 08405	Anne Harlan
Mike Monroney Aeronautical Center	6500 S. MacArthur, Oklahoma City, OK 73125	Lindy Ritz

For further information, contact the Office of Public Affairs, Federal Aviation Administration, Department of Transportation, 800 Independence Avenue SW., Washington, DC 20591. Phone, 202-267-3883. Fax, 202-267-5039.

Federal Highway Administration

The Federal Highway Administration (FHWA) was established as an agency of the Department of Transportation by the Department of Transportation Act (49 U.S.C. 104). It administers the Department's highway transportation programs. The Administration is responsible for:

- carrying out the Federal-aid highway program, in partnership with State transportation departments and metropolitan planning organizations, local governments, and the private sector;
 - providing grants to assist State departments of transportation and metropolitan planning organizations in developing statewide and metropolitan intermodal transportation plans and programs;
 - providing technical support grants to States for safety activities;
 - working with other Federal agencies to design and build roads in national forests, parks, wildlife refuges, and Indian reservations; and
 - cooperating with foreign governments through technology exchange and technical assistance.
- FHWA administers programs to:
- plan, preserve, improve, and expand the surface transportation system and enhance its safety;
 - provide national leadership for the operations, efficiency, and intermodal integration for the surface transportation system;
 - provide technical training and professional development programs to public and private transportation entities;
 - provide innovative and effective research and development and develop means to market and implement this technology;
 - provide oversight and accountability for public resources and ensure appropriate uniformity;
 - provide for efficient and safe freight and passenger mobility to strengthen economic and social linkages;
 - protect and enhance the environment; and
 - improve highway-related aspects of surface transportation safety in

coordination with the other DOT operating administrations;

—enhance the overall transportation safety by addressing the FHWA's "vital few" priorities, i.e., safety, environmental stewardship and streamlining, and congestion mitigation.

Activities

Infrastructure The Administration manages the majority of the Federal-aid programs and engineering policies and standards, and provides technical expertise and assistance relating to the design, construction, and maintenance of the Nation's highways, pavement, bridges, tunnels, hydraulic/geotechnical structures, and other engineering activities. It also manages highway infrastructure assets.

Federal Lands Programs The Administration manages the Federal lands highway program, the emergency relief program for federally owned roads, and the defense access roads program. It also provides transportation services, planning, design, procurement, and construction oversight to Federal agencies, serves as an advocate for safe public access to Federal and Indian lands, and develops and disseminates technology relative to transportation access to Federal and Indian lands. The Federal lands highway program is administered by three division offices.

Field Operations FHWA's field structure is comprised of 4 resource centers that support the 52 State-level division offices. The offices provide Federal-aid program assistance to partners and customers in highway transportation and safety services including planning and research, preliminary engineering, technology transfer, right-of-way, bridges, highway safety, traffic operations, environment, civil rights, design, construction and maintenance, engineering coordination, highway beautification, and management.

Field Offices—Federal Highway Administration

Office	Address	Manager or Equivalent	Telephone
Resource Centers			
Eastern Baltimore, MD	Suite 4000, 10 S. Howard St., 21201	Joyce A. Curtis	410-962-0093
Midwestern Olympia Fields, IL	Suite 301, 19900 Governors Dr., 60461-1021	William R. Gary White	708-283-3510
Southern Atlanta, GA	Suite 17T26, 61 Forsyth St. SW., 30303-3104	Garrett Corino	404-562-3570
Western San Francisco, CA	Suite 2100, 201 Mission St., 94105	C. Glenn Clinton	415-744-3102
Metropolitan Offices			
Los Angeles, CA	Suite 1460, 201 N. Figueroa St., 90012	Sandra Balmir	213-202-3950
Chicago, IL	Rm. 320, 200 W. Adams, 60606-5232	Steven Call	312-886-1616
New York, NY	Rm. 428, 1 Bowling Green, 10004-1415	Arthur O'Connor	212-668-2206
Philadelphia	Suite 903, 1760 Market St., 19103	Carmine Fiscina	215-656-7070
Federal Lands Highway Divisions			
Central	555 Zang St., Lakewood, CO 80228-1010	Larry C. Smith	303-716-2000
Eastern	Loudoun Tech. Ctr., 21400 Ridgetop Cir., Sterling, VA 20166-6511	Melissa L. Ridenour	703-404-6201
Western	610 E. 5th St., Vancouver, WA 98661-3801	Ronald W. Carmichael	360-619-7710

For further information, contact the Office of Information and Management Services, Federal Highway Administration, Department of Transportation, 400 Seventh Street SW., Washington, DC 20590. Phone, 202-366-0534.

Federal Railroad Administration

The Federal Railroad Administration was created pursuant to section 3(e)(1) of the Department of Transportation Act of 1966 (49 U.S.C. 103). The purpose of the Administration is to promulgate and enforce rail safety regulations, administer railroad financial assistance programs, conduct research and development in support of improved railroad safety and national rail transportation policy, provide for the rehabilitation of Northeast Corridor rail passenger service, and consolidate government support of rail transportation activities.

Activities

Passenger and Freight Services The Administration oversees and provides financial assistance to Amtrak and administers financial assistance programs to demonstrate high-speed rail technology, to reduce grade crossing hazards in high-speed rail corridors, to provide for investments in small freight railroads and other rail projects, to plan for high-speed rail projects, and to plan and deploy magnetic levitation technology.

Railroad Safety The Administration administers and enforces the Federal laws and related regulations designed to promote safety on railroads; exercises jurisdiction over all areas of rail safety under the Rail Safety Act of 1970, such as track maintenance, inspection standards, equipment standards, and operating practices. Railroad and related industry equipment, facilities, and records are inspected and required reports reviewed. In addition, the administration educates the public about safety at highway-rail grade crossings and the danger of trespassing on rail property.

Research and Development The Administration's ground transportation research and development program seeks to advance all aspects of intercity ground transportation and railroad safety pertaining to the physical sciences and engineering, in order to improve railroad safety and ensure that railroads continue to be a viable national transportation resource.

Transportation Test Center FRA tests and evaluates conventional and advanced railroad systems and

components at the Transportation Test Center near Pueblo, CO. Private sector companies and the Governments of the United States, Canada, and Japan use the facility to explore the operation of conventional and advanced systems under controlled conditions. It is used by

Amtrack for the testing of new high-speed locomotives and trains and by the Federal Transit Administration for testing urban rapid transit vehicles.

For further information, contact the Transportation Technology Center, Pueblo, CO 81001. Phone, 719-584-0507.

Major Field Organizations—Federal Railroad Administration

Region	Address	Administrator	Telephone
Northeastern—CT, MA, ME, NH, NJ, NY, RI, VT	Rm. 1077, 55 Broadway, Cambridge, MA 02142	Mark H. McKeon	617-494-2302
Eastern—DC, DE, MA, OH, PA, VA, WV	Suite 550, Scott Plz. II, Philadelphia, PA 19113	David R. Myers	610-521-8200
Southern—AL, FL, GA, KY, MS, NC, SC, TN	Suite 16T20, 61 Forsyth St. SW., Atlanta, GA 30303-3104	L.F. Dennin II	404-562-3800
Central—IL, IN, MI, MN, WI	Suite 655, 111 N. Canal St., Chicago, IL 60606	Laurence A. Hasvold	312-353-6203
Southwestern—AR, LA, NM, OK, TX	Suite 450, 4100 International Plz., Fort Worth, TX, 76109-4820	John F. Megary	817-862-2200
Midwestern—CO, IA, KS, MO, NE	Suite 464, 901 Loost St., Kansas City, MO 64106	Darrell J. Tisor	816-392-3840
Western—AZ, CA, NV, UT	Suite 466, 801 I St., Sacramento, CA 95814	Alvin Settje	916-498-6540
Northwestern—AK, ID, MT, ND, OR, SD, WA, WY	Suite 650, 703 Broadway, Vancouver, WA 98660	Dick L. Clairmont	360-696-7536

For further information, contact the Office of Public Affairs, Federal Railroad Administration, Department of Transportation, 1120 Vermont Avenue NW., Washington, DC 20590. Phone, 202-493-6024. Internet, www.fra.dot.gov.

National Highway Traffic Safety Administration

[For the National Highway Traffic Safety Administration statement of organization, see the *Code of Federal Regulations*, Title 49, Part 501]

The National Highway Traffic Safety Administration (NHTSA) was established by the Highway Safety Act of 1970 (23 U.S.C. 401 note) to help reduce the mounting number of deaths, injuries, and economic losses resulting from motor vehicle crashes on the Nation's highways.

The Administration carries out programs relating to the safety performance of motor vehicles and related equipment; administers the Nation's State and community highway safety program (administered jointly with the Federal Highway Administration); carries out the National Driver Register (NDR) Program to facilitate the interstate exchange of State records on problem drivers; conducts studies and operates programs aimed at reducing economic losses in motor vehicle crashes and repairs through general motor vehicle

programs; administers the corporate average fuel economy program; administers the Federal odometer law; and issues theft prevention standards for passenger and nonpassenger motor vehicles.

Activities

Research and Development The Administration provides a foundation for the development of motor vehicle and highway safety program standards by researching, developing, testing, and evaluating motor vehicles, motor vehicle equipment, and advanced technologies, and collecting and analyzing crash data. The research program covers numerous areas affecting safety problems and includes providing laboratory testing facilities to obtain necessary basic data. The objectives are to encourage industry to adopt advanced motor vehicle safety designs, stimulate public awareness of

safety potentials, and provide a base for vehicle safety information.

The Administration maintains a collection of scientific and technical information related to motor vehicle safety, and operates the National Center for Statistics and Analysis, whose activities include the development and maintenance of highway crash data collection systems and related analysis efforts. These comprehensive motor vehicle safety information resources serve as documentary reference points for Federal, State, and local agencies, as well as industry, universities, and the public.

Safety Assurance The Office of Safety Assurance identifies and investigates problems with motor vehicles and motor vehicle equipment. If the Office determines that the vehicle or item of equipment contains a defect which is safety related or that it does not meet all applicable Federal motor vehicle safety standards, the Office will seek a recall in which owners are notified and the vehicles or equipment are remedied free of charge. The Office monitors recalls to ensure that owners are being notified, that the notifications are done in a timely manner, and that the scope of the recall and the remedy are adequate to correct the problem.

The Office operates the toll-free auto safety hotline to identify safety problems in motor vehicles and motor vehicle equipment. Consumers can call the hotline (phone, 888-DASH-2-DOT, or 888-327-4236; TDD, 800-424-9153, or 202-366-7800 in the Washington, DC, area) 24 hours a day, 7 days a week, to report safety-related problems. English- and Spanish-speaking representatives are available between 8 a.m. and 10 p.m. eastern standard time, Monday through Friday, except Federal holidays. Consumers can also reach the hotline via the Internet at www.nhtsa.dot.gov/hotline. These calls form the basis for investigations and ultimately recalls if safety-related defects are identified. The hotline also provides information and literature to consumers about vehicle and child-seat recalls, New Car Assessment Program test results, and a

variety of other highway safety information.

Safety Performance Standards The Administration manages motor vehicle safety programs to reduce the occurrence of highway crashes and the severity of resulting injuries; reduce the economic losses in crashes; and provide consumer information in the areas of crash test results, rollover resistance, proper usage of vehicle safety features, and tire grading for treadwear, temperature resistance, and traction.

The Administration issues Federal motor vehicle safety standards that prescribe safety features and levels of safety-related performance for vehicles and items of motor vehicle equipment. It conducts the New Car Assessment Program, under which high-speed crash tests are conducted on passenger cars, light trucks, and vans to assess their frontal and side impact safety performance; separate tests are conducted to assess the vehicles' resistance to rollovers. Results from these tests are provided to the public to assist them in selecting and purchasing safer motor vehicles. The Administration also informs consumers on how to properly use vehicle safety features. It manages a fuel economy program that establishes and revises fleet average fuel economy standards for passenger car and light truck manufacturers to ensure that maximum feasible fuel economy is attained. The Administration also carries out a theft program, issuing rules requiring the designation of likely high-theft vehicles that must comply with parts-marking requirements, and calculating and publishing annual motor vehicle theft rates.

State and Community Services The Administration administers approximately \$2.3 billion in State highway safety grant programs, authorized by the Transportation Equity Act for the 21st Century. The State and Community Highway Safety formula grant program provides funds to the States, Indian nations, and the territories each year to support safety programs, particularly in the following national priority program areas: occupant protection, impaired driving, police

traffic services, emergency medical services, data/traffic records, motorcycle safety, pedestrian and bicycle safety, speed control, and roadway safety. Incentive grant programs are also used to encourage States to implement effective impaired driving, occupant protection, and data improvement programs.

Traffic Safety Programs The Administration leads the national traffic safety and emergency services efforts in order to save lives, reduce injuries, and lessen medical and other costs. In accomplishing these tasks, it utilizes behavioral research, demonstration, and

evaluation, in addition to developing safety programs and strategies, for use by a variety of public and private agencies and organizations. The Administration maintains a national register of information on individuals whose licenses to operate a motor vehicle have been revoked, suspended, canceled, or denied; or who have been convicted of certain traffic-related violations such as driving while impaired by alcohol or other drugs. The information obtained from the register assists State driver licensing officials in determining whether or not to issue a license.

Regional Offices—National Highway Traffic Safety Administration

Region/Address	Administrator
Atlanta, GA (Rm. 17T30, 61 Forsyth St. SW., 30303-3104)	Troy R. Ayers
Baltimore, MD (Suite 6700, 10 S. Howard St., 21201)	Elizabeth A. Baker
Cambridge, MA (55 Broadway, Kendall Sq., Code 903, 02142)	George A. Luciano
Fort Worth, TX (Rm. 8a38, 819 Taylor St., 76102-6177)	Georgia S. Chakiris
Kansas City, MO (466 Locust St., 64106)	Romell W. Cooks
Lakewood, CO (Rm 430, 555 Zang St., 80228)	Louis R. DeCarolis
Olympia Fields, IL (Suite 201, 19900 Governors Dr., 60461)	Donald J. McNamara
San Francisco, CA (Suite 2230, 201 Mission St., 94105)	David Manning
Seattle, WA 98174 (3140 Jackson Federal Bldg., 915 2d Ave., 98174)	Curtis A. Winston
White Plains, NY (Suite 204, 222 Mamaroneck Ave., 10605)	Thomas M. Louizou

For further information, contact the Office of Public and Consumer Affairs, National Highway Traffic Safety Administration, Department of Transportation, 400 Seventh Street SW., Washington, DC 20590. Phone, 202-366-9550. Internet, www.nhtsa.dot.gov.

Federal Transit Administration

[For the Federal Transit Administration statement of organization, see the *Code of Federal Regulations*, Title 49, Part 601]

The Federal Transit Administration (FTA) (formerly the Urban Mass Transportation Administration) was established as an operating administration of the Department of Transportation by section 1 of Reorganization Plan No. 2 of 1968 (5 U.S.C. app. 1), effective July 1, 1968. The missions of the Administration are:

- to assist in developing improved mass transportation equipment, facilities, techniques, and methods with the cooperation of public and private mass transportation companies;
- to encourage the planning and establishment of areawide mass transportation systems needed for economical and desirable development

- with the cooperation of public and private mass transportation companies;
 - to assist States and local governments and their authorities in financing areawide mass transportation systems that are to be operated by public or private mass transportation companies as decided by local needs;
 - to provide financial assistance to State and local governments and their authorities to help carry out national goals related to mobility for elderly individuals, individuals with disabilities, and economically disadvantaged individuals; and
 - to establish a partnership that allows a community, with financial assistance from the Government, to satisfy its mass transportation requirements.

Programs

Capital Investment Grants are authorized to assist in financing the acquisition, construction, reconstruction, and improvement of facilities and equipment for use in mass transportation service in urban areas. There are three categories of funds available under the capital investment program: fixed guideway modernization, rolling stock renewal, safety-related improvements, and signal and power modernization; new starts funds for construction of new fixed guideway service; and bus funds for acquiring buses and rolling stock, ancillary equipment, and the construction of bus facilities.

For further information, call 202-366-2053.

Elderly and Persons With Disabilities

The program provides financial assistance to private nonprofit agencies to meet the transportation needs of elderly persons and persons with disabilities where services provided by public operators are unavailable, insufficient, or inappropriate; to public bodies approved by the State to coordinate services for elderly persons or persons with disabilities; or to public bodies which certify to the Governor that no nonprofit corporation or association is readily available in an area to provide the service. Funds are allocated by formula to the States; local organizations apply for funding through a designated State agency.

For further information, call 202-366-2053.

Job Access and Reverse Commute

Grants The program makes funding available to public agencies and nonprofit organizations to pay the capital and operating costs of delivering new or expanded job access or reverse commute services, and to promote the use of transit during non-traditional work hours, as well as encourage employer-based transportation strategies and use of transit pass programs. The program provides competitive grants for two kinds of projects:

- job access projects implementing new or expanded transportation services for transporting welfare recipients and

- low-income persons to and from jobs and needed employment support services such as child care; and
- reverse commute projects implementing new or expanded general-purpose public transportation services to transport residents of urban, rural, and suburban areas to suburban employment centers.

For further information, call 202-366-0176.
Internet, www.fta.dot.gov/wtw.

Non-urbanized Area Assistance The Administration provides capital and operating assistance for public transportation in non-urbanized areas. Funds are allocated to the Governor and the program is administered at the State level by the designated transportation agency. Assistance is provided for planning, administrative and program development activities, coordination of public transportation programs, vehicle acquisition, and other capital investments in support of transit services tailored to the needs of elderly individuals and individuals with disabilities and other individuals who depend upon transit for their basic mobility.

Planning The program provides financial assistance in meeting the transportation planning needs of metropolitan planning organizations, by allocating funds to States, which in turn, they allocate to the metropolitan planning organizations. Assistance is available for transportation planning, technical assistance studies, demonstrations, management training, and cooperative research.

For further information, call 202-366-1626.

Research and Technology The Administration seeks to improve public transportation for America's communities by delivering products and services that are valued by its customers and by assisting transit agencies in better meeting the needs of their customers. To accomplish these goals it partners with the transportation industry to undertake research, development, and education that will improve the quality, reliability, and cost-effectiveness of transit in

America and lead to increases in transit ridership.

Transit research and technology efforts are categorized as follows:

Joint Partnership The Administration enters into agreements with both public and private research organizations, transit providers, and industry to promote the early deployment of innovation in public transportation services, management, operational practices, and technology of broad applicability.

Advanced Technologies The Administration assists the study, design, and demonstration of fixed-guideway technologies, bus and bus rapid transit technologies, fuel-cell-powered transit buses, advanced propulsion control for rail transit, and other types of technologies in development.

International Mass Transportation Program The Administration promotes American transit products and services overseas, and cooperates with foreign public sector entities on research and development in the public transportation industries. Trade missions and other international gatherings enable American vendors to showcase their products and services and facilitate technology transfer and information diffusion for developing nations.

For further information, call 202-366-4052. Internet, www.fta.dot.gov/research.

Rural Transportation Assistance The Rural Transportation Assistance Program allocates funds annually to the States to provide assistance for transit research, technical assistance, training, and related support activities for transit providers

serving non-urbanized areas. Additional funds are used at the national level for developing training materials, developing and maintaining a national clearinghouse on rural transit activities and information, and providing technical assistance through peer practitioners to promote exemplary techniques and practices.

For further information, call 202-366-2053.

Safety The Administration's safety program supports State and local agencies in fulfilling their responsibility for the safety and security of urban mass transportation facilities and services, through the encouragement and sponsorship of safety and security planning, training, information collection and analysis, drug control programs, system/safety assurance reviews, generic research, and other cooperative government/industry activities.

For further information, call 202-366-2896.

Training and Technical Assistance Through the National Transit Institute (NTI), the Administration develops and offers training courses for improving transit planning, operations, workforce performance, and productivity. NTI courses are conducted at sites across the United States on a wide variety of subjects, ranging from multimodal planning to management development, third-party contracting, safety, and security. Current NTI course offerings are available online at <http://www.ntionline.com>.

For further information, call 202-366-5741.

Field Organization—Federal Transit Administration

Region/Address	Telephone
Atlanta, GA (Suite 17T50, 61 Forsyth St. SW., 30303)	404-562-3500
Cambridge, MA (Suite 920, 55 Broadway, 02142)	617-494-2055
Chicago, IL (Suite 320, 200 W. Adams St., 60606)	312-353-2789
Denver, CO (Suite 650, 216 16th St., 80202)	303-844-3242
Fort Worth, TX (Suite 8A36, 819 Taylor St., 76102)	817-978-0550
Kansas City, MO (Suite 404, 901 Locust St., 64106)	816-329-3920
New York, NY (Suite 429, 1 Bowling Green, 10004-1415)	212-668-2170
Philadelphia, PA (Suite 500, 1760 Market St., 19103)	215-656-7100
San Francisco, CA (Suite 2210, 201 Mission St., 94105)	415-744-3133
Seattle, WA (Suite 3142, 915 2d Ave., 98174)	206-220-7954

Metropolitan Offices—Federal Transit Administration

Office/Address	Telephone
Chicago, IL (Suite 320, 200 W. Adams St., 60606-5232)	312-886-1616
Los Angeles, CA (Suite 1460, 210 Figueroa, 90012)	213-202-3950
New York, NY (Suite 428, 1 Bowling Green, 10004-1415)	212-668-2201
Philadelphia, PA (Suite 903, 1760 Market St., 19103-4142)	215-656-7070
Washington, DC (Suite 510, 1990 K St., NW, 20006)	202-219-3562

For further information, contact the Office of Communications and Congressional Affairs, Federal Transit Administration, Department of Transportation, 400 Seventh Street SW., Washington, DC 20590. Phone, 202-366-4043. Internet, www.fta.dot.gov.

Maritime Administration

The Maritime Administration was established by Reorganization Plan No. 21 of 1950 (5 U.S.C. app.). The Maritime Act of 1981 (46 U.S.C. 1601) transferred the Maritime Administration to the Department of Transportation. The Administration manages programs to aid in the development, promotion, and operation of the U.S. merchant marine. It is also charged with organizing and directing emergency merchant ship operations.

The Maritime Administration administers subsidy programs to pay the difference between certain costs of operating ships under the U.S. flag and foreign competitive flags on essential services, and the difference between the costs of constructing ships in U.S. and foreign shipyards. It provides financing guarantees for the construction, reconstruction, and reconditioning of ships; and enters into capital construction fund agreements that grant tax deferrals on moneys to be used for the acquisition, construction, or reconstruction of ships.

The Administration constructs or supervises the construction of merchant-type ships for the Federal Government. It helps industry generate increased business for U.S. ships and conducts programs to develop ports, facilities, and intermodal transport, and to promote domestic shipping.

It conducts program and technical studies and administers a war risk

insurance program that insures operators and seamen against losses caused by hostile action if domestic commercial insurance is not available.

Under emergency conditions the Maritime Administration charters Government-owned ships to U.S. operators, requisitions or procures ships owned by U.S. citizens, and allocates them to meet defense needs.

It maintains a national defense reserve fleet of Government-owned ships that it operates through ship managers and general agents when required in national defense interests. An element of this activity is the Ready Reserve force consisting of a number of ships available for quick-response activation.

The Administration regulates sales to aliens and transfers to foreign registry of ships that are fully or partially owned by U.S. citizens. It also disposes of Government-owned ships found nonessential for national defense.

The Administration operates the U.S. Merchant Marine Academy, Kings Point, NY, where young people are trained to become merchant marine officers, and conducts training in shipboard firefighting at Earle, NJ, and Toledo, OH. It also administers a Federal assistance program for the maritime academies operated by California, Maine, Massachusetts, Michigan, New York, and Texas.

Field Organization—Maritime Administration

Region	Address	Director	Telephone
Central	Rm. 1223, 501 Magazine St., New Orleans, LA 70130-3394	John W. Carnes	504-589-2000
Great Lakes	Suite 185, 2860 South River Rd., Des Plaines, IL 60018-2413.	Alpha H. Ames, Jr.	847-298-4535
North Atlantic	Rm. 418, 1 Bowling Green, New York, NY 10004-1415	Robert McKeon	212-668-3330
South Atlantic	Rm. 211, 7737 Hampton Blvd., Norfolk, VA 23505	Mayank Jain	757-441-6393
Western	Suite 2200, 201 Mission St., San Francisco, CA 94105-1905	Francis X. Johnston ..	415-744-3125
Merchant Marine Academy.	Kings Point, NY 11024-1699	Joseph D. Stewart	516-773-5000

For further information, contact the Office of Congressional and Public Affairs, Maritime Administration, Department of Transportation, 400 Seventh Street SW., Washington, DC 20590. Phone, 202-366-5807, or 800-996-2723 (toll free). Internet, www.marad.dot.gov.

Saint Lawrence Seaway Development Corporation

The Saint Lawrence Seaway Development Corporation was established by the Saint Lawrence Seaway Act of May 13, 1954 (33 U.S.C. 981-990) and became an operating administration of the Department of Transportation in 1966.

The Corporation, working cooperatively with the Saint Lawrence Seaway Management Corporation (SLSMC) of Canada, is dedicated to operating and maintaining a safe, reliable, and efficient deep draft waterway between the Great Lakes and the Atlantic Ocean. It ensures the safe transit of commercial and noncommercial vessels through the two U.S. locks and the navigation channels of the Saint Lawrence Seaway System. The Corporation works jointly with

SLSMC on all matters related to rules and regulations, overall operations, vessel inspections, traffic control, navigation aids, safety, operating dates, and trade development programs.

The Great Lakes/Saint Lawrence Seaway System extends from the Atlantic Ocean to the Lake Superior ports of Duluth/Superior, a distance of 2,342 miles. The Corporation's main customers are vessel owners and operators, Midwest States and Canadian provinces, Great Lakes port communities, shippers and receivers of domestic and international cargo, and the Lakes/Seaway maritime and related services industries. International and domestic commerce through the Seaway contributes to the economic prosperity of the entire Great Lakes region.

For further information, contact the Director of Trade Development and Public Affairs, Saint Lawrence Seaway Development Corporation, Department of Transportation, 400 Seventh Street SW., Washington, DC 20590. Phone, 202-366-0091. Fax, 202-366-7147. Internet, www.greatlakes-seaway.com.

Research and Special Programs Administration

The Research and Special Programs Administration (RSPA) was established formally on September 23, 1977. It is responsible for hazardous materials transportation and pipeline safety, transportation emergency preparedness, safety training, and multimodal

transportation research and development activities.

Hazardous Materials The Office of Hazardous Materials Safety develops and issues regulations for the safe transportation of hazardous materials by all modes, excluding bulk transportation by water. The regulations cover shipper

and carrier operations, packaging and container specifications, and hazardous materials definitions. The Office is also responsible for the enforcement of regulations other than those applicable to a single mode of transportation. The Office manages a fee-funded grant program to assist States in planning for hazardous materials emergencies and to

assist States and Indian tribes with training for hazardous materials emergencies. Additionally, the Office maintains a national safety program to safeguard food and certain other products from contamination during motor or rail transportation.

For further information, call 202-366-0656. Internet, hazmat.dot.gov.

Regional Offices—Office of Hazardous Materials Safety

Region	Address	Chief
Central—IA, IL, IN, KY, MI, MN, MO, ND, NE, OH, SD, WI	Suite 478, 2350 E. Devon Ave., Des Plaines, IL 60018	Kevin Boehne
Eastern—CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VA, VT, WV	Suite 306, 820 Bear Tavern Rd., W. Trenton, NJ 08628	Colleen Abbenhaus
Southern—AL, FL, GA, MS, NC, PR, SC, TN	Suite 520, 1701 Columbia Ave., College Park, GA 30337	John Heneghan
Southwest—AR, CO, KS, LA, NM, OK, TX	Suite 2100, 2320 LaBranch St., Houston, TX 77004	Billy Hines
Western—AK, AZ, CA, HI, ID, MT, NV, OR, UT, WA, WY	Suite 550B, 3401 Centre Lake Dr., Ontario, CA 91761	Daniel Derwey

Pipelines The Office of Pipeline Safety’s (OPS) mission is to ensure the safety, security, and environmental protection of the Nation’s pipeline transportation system. The Office establishes and enforces safety and environmental standards for transportation of gas and hazardous liquids by pipeline. OPS also analyzes data, conducts education and training, promotes damage prevention, and conducts research and development for pipeline safety. Through OPS

administered grants-in-aid, States that voluntarily assume regulatory jurisdiction of pipelines can receive funding for up to 50 percent of the costs for their intrastate pipeline safety programs. OPS engineers inspect most interstate pipelines and other facilities not covered by the State programs. The Office also implements the Oil Pollution Act of 1990 by providing approval for and testing of oil pipeline spill response plans.

For further information, call 202-366-4595.

Regional Offices—Office of Pipeline Safety

Region	Address	Chief
Central—IA, IL, IN, KS, MI, MN, MO, ND, NE, OH, SD, WI	Rm. 462, 901 Locust St., Kansas City, MO 64106	Ivan Huntoon
Eastern—CT, DC, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VA, VT, WV	Rm. 7128, 400 7th St. SW., Washington, DC 20590	William Gute
Southern—AL, AR, FL, GA, KY, MS, NC, PR, SC, TN	Suite 6T15, 61 Forsyth St., Atlanta, GA 30303	(Vacancy)
Southwest—AZ, LA, NM, OK, TX	Rm. 2100, 2320 LaBranch St., Houston, TX 77004	Rodrick M. Seeley
Western—AK, CA, CO, HI, ID, MT, NV, OR, UT, WA, WY	Suite A250, 12600 W. Colfax Ave., Lakewood, CO 80215	Chris Hoidal

Research and Education The Office of Innovation, Research and Education (DIR) is responsible for facilitating the coordination of DOT’s research and development programs, managing multi-modal research activities, encouraging transportation technology transfer, promoting small business innovation, and developing the future transportation

workforce through the research and education activities of the University Transportation Centers (UTC) Program.

For further information, call 202-366-4434.

Transportation Safety The Transportation Safety Institute was established in 1971 by the Secretary of Transportation to support the

Department's efforts to reduce the number and cost of transportation accidents by promoting safety and security management through education. The Institute is a primary source of transportation safety and security training and technical assistance on domestic and international levels for Department of Transportation elements, as well as other Federal, State, and local government agencies.

For further information, contact the Transportation Safety Institute, Department of Transportation, 6500 South McArthur Boulevard, Oklahoma City, OK 73125. Phone, 405-954-3153.

Emergency Transportation The Office of Emergency Transportation (OET) administers the Secretary of Transportation's responsibilities in crisis response. This program includes a broad range of plans and procedures to maintain a high state of readiness, Departmentwide, for transportation response to the full spectrum of natural disasters and security incidents. OET's Crisis Management Center (CMC) monitors the Nation's transportation network and manages the collection, analysis, and distribution of information to Government officials and the transportation industry pertaining to the impacts of disasters on the transportation infrastructure systems. The Director of OET, as the DOT's Emergency Coordinator, provides policy direction and coordinates the emergency preparedness and response programs of the Department, in multimodal transportation emergencies, major military operations, or natural or technological disasters. The emergency response program, under the Federal Response Plan, provides transportation for Federal resources responding to disaster sites. This is accomplished through the Regional Emergency Transportation Coordination Program and is implemented through a Transportation Emergency Management Team. OET also manages the DOT's

plan for the continuity of essential departmental functions at the national and regional levels in the event of a national security emergency. In addition, the Director of OET represents the United States for NATO civil aviation planning assigned to DOT by the Department of State. Similarly, OET participates in a cooperative program with Transport Canada for joint trans-border crisis planning and response. OET works closely with the Office of the Secretary of Defense, the Joint Staff, and the U.S. Transportation Command, and transportation operating agencies providing for civil transportation service in support of national mobilization and deployment objectives. OET also manages DOT's responsibilities in the Civil Reserve Air Fleet Program.

For further information, contact the Office of Emergency Transportation at 202-366-5270.

Volpe National Transportation Systems Center The Volpe National Transportation Systems Center provides the Department of Transportation and other agencies with cross-modal and cross-disciplinary research and development, engineering, and analysis on national transportation and logistics issues and problems. The Center applies its technical capabilities in engineering, information technology, human factors, and transportation system analysis to enhance the safety, security, and environmental compatibility of all modes of transportation. The staff researches, engineers, develops, and deploys systems for traffic surveillance and control, environmental impact measurement and mitigation, physical and cyber security, and advanced energy-efficient transport. The Center's capabilities are supplied on a fee-for-service basis.

For further information, contact the Volpe National Transportation Systems Center, 55 Broadway, Cambridge, MA 02142. Phone, 617-494-2224. Internet, www.volpe.dot.gov.

For further information, contact the Office of Program and Policy Support, Research and Special Programs Administration, Department of Transportation, Suite 8406, 400 Seventh Street SW., Washington, DC 20590. Phone, 202-366-4831. Internet, www.rspa.dot.gov.

Bureau of Transportation Statistics

The Bureau of Transportation Statistics (BTS) was established by the Intermodal Surface Transportation Efficiency Act of 1991 (49 U.S.C. 111). The Bureau's mission is to establish and maintain a comprehensive information infrastructure for transportation statistics and analysis. These statistics support decisionmaking by all levels of government, transportation-related associations, private businesses, and consumers. The Bureau's programs cover all modes of transportation. The Bureau is mandated to:

- compile, analyze, and publish statistics;
- identify data needs and develop a long-term data collection program;
- make statistics accessible and understandable;
- develop guidelines to improve the credibility and effectiveness of the Department's statistics;

- develop and maintain an intermodal transportation database containing information on the volumes and patterns of movement of people and goods by relevant classifications, and a national accounting of expenditures and capital stocks;

- collect air carrier financial and traffic data (passenger and freight);

- develop and maintain online the National Transportation Library (Internet, www.ntl.bts.gov) to help improve the ability of the transportation community to share information; and

- develop and maintain geospatial databases that depict transportation networks, their use, and the social, economic, and environmental conditions that affect or are affected by the networks.

For further information, contact the Bureau of Transportation Statistics. Phone, 202-366-DATA or 800-853-1351. Fax, 202-366-3640. Internet, www.bts.gov. E-mail, answers@bts.gov.

Federal Motor Carrier Safety Administration

The Federal Motor Carrier Safety Administration was established within the Department of Transportation on January 1, 2000, pursuant to the Motor Carrier Safety Improvement Act of 1999 (49 U.S.C. 113).

Formerly a part of the Federal Highway Administration, the Federal Motor Carrier Safety Administration's primary mission is to prevent commercial motor vehicle-related fatalities and injuries. Activities of the Administration contribute to ensuring safety in motor carrier operations through strong enforcement of safety regulations, targeting high-risk carriers and commercial motor vehicle drivers; improving safety information systems and commercial motor vehicle technologies; strengthening commercial motor vehicle equipment and operating standards; and increasing safety

awareness. To accomplish these activities, the Administration works with Federal, State, and local enforcement agencies, the motor carrier industry, labor safety interest groups, and others.

Activities

Commercial Driver's Licenses The Administration develops standards to test and license commercial motor vehicle drivers.

Data and Analysis The Administration collects and disseminates data on motor carrier safety and directs resources to improve motor carrier safety.

Regulatory Compliance and Enforcement The Administration operates a program to improve safety performance and remove high-risk carriers from the Nation's highways.

Research and Technology The Administration coordinates research and development to improve the safety of motor carrier operations and commercial motor vehicles and drivers.

Safety Assistance The Administration provides States with financial assistance for roadside inspections and other commercial motor vehicle safety programs. It promotes motor vehicle and motor carrier safety.

Other Activities The Administration supports the development of unified

motor carrier safety requirements and procedures throughout North America. It participates in international technical organizations and committees to help share the best practices in motor carrier safety throughout North America and the rest of the world. It enforces regulations ensuring safe highway transportation of hazardous materials and has established a task force to identify and investigate those carriers of household goods which have exhibited a substantial pattern of consumer abuse.

Field Organization—Federal Motor Carrier Safety Administration Administration

Region	Address	Telephone
Eastern	Suite 4000, 10 S. Howard St., Baltimore, MD 21201-2819	410-962-0077
Southern	Suite 17T75, 61 Forsyth St., SW., Atlanta, GA 30303-3104	404-562-3600
Midwestern	Suite 210, 19900 Governors Dr., Olympia Fields, IL 60461-1021	708-283-3577
Western	Suite 2100, 201 Mission St., San Francisco, CA 94105	415-744-3088

For further information, contact the Federal Motor Carrier Safety Administration, 400 Seventh Street, SW., Washington, DC 20590. Phone, 202-366-2519. Internet, www.fmcsa.dot.gov.

Surface Transportation Board

The Surface Transportation Board was established in 1996 by the Interstate Commerce Commission (ICC) Termination Act of 1995 (49 U.S.C. 10101 *et seq.*) as an independent adjudicatory body organizationally housed within the Department of Transportation with jurisdiction over certain surface transportation economic regulatory matters formerly under ICC jurisdiction. The Board consists of three members, appointed by the President with the advice and consent of the Senate for 5-year terms.

The Board adjudicates disputes and regulates interstate surface transportation through various laws pertaining to the different modes of surface transportation. The Board's general responsibilities include the oversight of firms engaged in transportation in interstate and foreign commerce to the extent that it takes place within the United States, or between or among points in the contiguous United States and points in Alaska, Hawaii, or U.S. territories or possessions. Surface transportation matters under the Board's jurisdiction in

general include railroad rate and service issues, rail restructuring transactions (mergers, line sales, line construction, and line abandonments), and labor matters related thereto; certain trucking company, moving van, and noncontiguous ocean shipping company rate matters; certain intercity passenger bus company structure, financial, and operational matters; and certain pipeline matters not regulated by the Federal Energy Regulatory Commission.

In the performance of its functions, the Board is charged with promoting, where appropriate, substantive and procedural regulatory reform and providing an efficient and effective forum for the resolution of disputes. Through the granting of exemptions from regulations where warranted, the streamlining of its decisionmaking process and the regulations applicable thereto, and the consistent and fair application of legal and equitable principles, the Board seeks to provide an effective forum for efficient dispute resolution and facilitation of appropriate market-based business transactions. Through rulemakings and

case disposition, it strives to develop new and better ways to analyze unique and complex problems, to reach fully justified decisions more quickly, to reduce the costs associated with

regulatory oversight, and to encourage private sector negotiations and resolutions to problems, where appropriate.

For further information, contact the Office of Congressional and Public Services, Surface Transportation Board, Suite 840, 1925 K Street NW., Washington, DC 20423-0001. Phone, 202-565-1594. Internet, www.stb.dot.gov.

Sources of Information

Inquiries for information on the following subjects should be directed to the specified office, Department of Transportation, Washington, DC 20590, or to the address indicated.

Civil Rights For information on equal employment opportunity, nondiscrimination in DOT employment and transportation services, or DOT's Disadvantaged Business Enterprise certification appeals program, contact the Director, Departmental Office of Civil Rights. Phone, 202-366-4648. Internet, www.dot.gov/ost/docr.

Consumer Activities For information about air travelers' rights or for assistance in resolving consumer problems with providers of commercial air transportation services, contact the Consumer Affairs Division (phone, 202-366-2220).

To report vehicle safety problems, obtain information on motor vehicle and highway safety, or to request consumer information publications, call the National Highway Traffic Safety Administration's 24-hour auto safety hotline. Phone, 202-366-0123 (Washington, DC, area) or 800-424-9393 (toll free except Alaska and Hawaii).

Contracts Contact the Office of the Senior Procurement Executive. Phone, 202-366-4263.

Employment The principal occupations in the Department are air traffic controller, aviation safety specialist, electronics maintenance technician, engineer (civil, aeronautical, automotive, electronic, highway, and general), administrative/management, and clerical. For further information, contact the

Transportation Administrative Service Center (TASC) DOT Connection, Room PL-402, 400 Seventh Street SW., Washington, DC 20590. Phone, 202-366-9391 or 800-525-2878 (toll free).

Environment Inquiries on environmental activities and programs should be directed to the Assistant Secretary for Transportation Policy, Office of Transportation Policy Development, Washington, DC 20590. Phone, 202-366-4416.

Films Many films on transportation subjects are available for use by educational institutions, community groups, private organizations, etc. Requests for specific films relating to a particular mode of transportation may be directed to the appropriate operating administration.

Fraud, Waste, and Abuse To report, contact the Office of Inspector General hotline, P.O. Box 23178, Washington, DC 20026-0178. Phone, 202-366-1461 or 800-424-9071 (toll free).

Publications The Department and its operating agencies issue publications on a wide variety of subjects. Many of these publications are available from the issuing agency or for sale from the Government Printing Office and the National Technical Information Service, 5285 Port Royal Road, Springfield, VA 22151. Contact the Department or the specific agency at the addresses indicated in the text.

Reading Rooms Contact the Department of Transportation TASC Dockets, PL-401, 400 Seventh Street SW., Washington, DC 20590. Phone, 800-647-5527. Administrations and their regional offices maintain reading

rooms for public use. Contact the specific administration at the address indicated in the text.

Other reading rooms include: TASC Department of Transportation Library, Room 2200, 400 Seventh Street SW., Washington, DC 20590 (phone, 202-366-0745); Department of Transportation/TASC Law Library, Room 2215, 400 Seventh Street SW., Washington, DC 20590 (phone, 202-366-0749); Department of Transportation/TASC Library, FB-10A Branch, Room 930, 800 Independence Avenue SW., Washington, DC 20591 (phone, 202-267-3115); and Department of Transportation/TASC Library, Transpoint Branch, B-726, 2100 Second Street SW., Washington, DC 20593 (phone, 202-267-2536).

Speakers The Department of Transportation and its operating administrations and regional offices make speakers available for civic, labor,

and community groups. Contact the specific agency or the nearest regional office at the address indicated in the text.

Surface Transportation Board Proceedings and Public Records

Requests for public assistance with pending or potential proceedings of the Board should be addressed to the Office of Public Services, Surface Transportation Board, Suite 840, 1925 K Street NW., Washington, DC 20423-0001. Phone, 202-565-1592.

Requests for access to the Board's public records should be made to the Office of the Secretary, Surface Transportation Board, Suite 700, 1925 K Street NW., Washington, DC 20423-0001. Phone, 202-565-1674.

Telephone Directory The Department of Transportation telephone directory is available for sale by the Superintendent of Documents, Government Printing Office, Washington, DC 20402.

For further information concerning the Department of Transportation, contact the Office of Public Affairs, Department of Transportation, 400 Seventh Street SW., Washington, DC 20590. Phone, 202-366-5580. Internet, www.dot.gov.